



ESSENTIAL INFO PACK

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A MESSAGE FROM ANDY & BEN

I don't know about you, but summer felt like it started a bit earlier this year. We've found ourselves looking at the calendar in disbelief more than a few times, wondering, "Surely it can't be that long until we find ourselves back in the fields?"

Despite our impatience, all things come to pass and we're pleased to say the day is finally here and our team has rocked up in the Deer Park. First things first, we set up our campsite and the all important brew station. Then it's all hands on deck as the first trucks start arriving, dropping off their cargo of cabins and generators by the dozen, many miles of fencing and cabling, and acres of marquees.

It's a joy to behold, and our second favourite time of the year. Second only to the weekend itself, when the gates open and we welcome all of you.

What started as a dream between friends somehow spiralled into this mad world we've built here, buzzing with life and atmosphere. But it isn't the generators, cabins, big tops and bars that create that special energy. It's the magic all of you bring to these fields each year.

It's someone helping steady a trolley that's about to fall over. It's sharing some cans with your neighbours. It's watching that band you saw on Woodlands a few years ago, smashing it to thousands on the Main Stage. There is a real spirit to Kendal Calling, and it's something we never take for granted.

These days, when the world can often feel a bit chaotic and we're all spending more time staring at screens than we'd probably like (ourselves included as we write!), weekends like this feel more important than ever. For a few precious days, we get to switch off from it all and properly connect. With old friends and new. Through music, laughter and shared experiences. All set against the beautiful backdrop of the Lake District.

So whether you've been coming as long as we have, or this is your first time in the fields; thanks for choosing to join this wonderful little adventure of ours.

See you in the fields!

Andy, Ben & The KC Team

BEEN BEFORE? HERE'S WHAT'S NEW!

TRAFFIC MANAGEMENT

WITH ONGOING ROADWORKS ON THE M6 AND THE WIDER THE AREA, WE'RE OPENING THE CAR PARKS EARLIER AT 7AM ON THURSDAY & 8AM ON FRIDAY

LAST YEAR, WE SAW QUEUES FORMING FROM THE EARLY HOURS OF THE MORNING, WHICH LED TO LONGER WAITING TIMES THROUGHOUT THE DAY. BY OPENING EARLIER, OUR AIM IS TO GET AHEAD OF THOSE INITIAL QUEUES AND MAINTAIN A STEADIER FLOW OF TRAFFIC INTO THE DEER PARK.

THAT SAID, WITH THOUSANDS OF FESTIVALGOERS MAKING THEIR WAY TO KENDAL CALLING, WE DO EXPECT IT TO TAKE SOME TIME TO GET EVERYONE ON SITE. SO GET YOUR PLAYLISTS READY, PACK SOME SNACKS, AND START THE PARTY FROM THE COMFORT OF YOUR CAR!

THE MUSIC DOESN'T START UNTIL 5PM ON THURSDAY SO YOU'LL HAVE PLENTY OF TIME TO GET GRIN, SET UP AND START THE PARTY THROUGHOUT THE DAY!

YOU A STAY UP TO DATE WITH THE LATEST TRAVEL UPDATES BY SCANNING THE QR CODES ON YOUR HANGER OR BY JOINING OUR INSTAGRAM BROADCAST CHANNEL.

NO PUDO TO DEER LODGE & GREAT PLAINS SHUTTLE

AS ANNOUNCED LAST YEAR, WE WON'T HAVE AN INTERNAL SHUTTLE FROM THE PICK UP / DROP OFF POINT TO DEER LODGE AND GREAT PLAINS AS WE HAVE HAD ON PREVIOUS FESTIVALS.

THIS WAS A TOUGH DECISION TO MAKE BUT WILL HELP THE WIDER TRAFFIC MANAGEMENT ON-SITE AS PEOPLE ENTER THE FESTIVAL SITE.

IF YOU ARE STAYING IN EMPERORS FIELDS, GREAT PLAINS OR DEER LODGE, YOU WILL NEED TO ARRIVE BY CAR. THERE IS NO ACCESS TO THESE CAMPSITES BY PUBLIC TRANSPORT, DROP OFF OR COACH.

WHATSAPP REPORTING CHANNEL

GOT AN ISSUE? WE WANT TO MAKE SURE IT'S FIXED AS SOON AS POSSIBLE!

SECURITY PROBLEM? SHOWER NOT WORKING? TOILETS IN NEED OF A FRESHEN UP? LET OUR TEAM KNOW ON OUR NEW WHATSAPP NUMBER **07800 005574** AND WE'LL MAKE SURE YOUR MESSAGE IS RELAYED TO THE RIGHT TEAM.

THIS LINE WILL BE OPEN FROM 9AM-9PM THURSDAY-SUNDAY.

PLEASE NOTE: IF YOU HAVE A GENERAL QUESTION SUCH AS 'WHERE IS THE PICK UP DROP OFF POINT?' OR 'WHAT TIME DOES THE ARENA CLOSE?' - PLEASE VISIT OUR INFORMATION POINT INSTEAD.

CHECKLIST

- WEEKEND TICKETS (E-TICKETS, PRINTED OR ON A CHARGED PHONE)
- UPGRADE TICKETS (IF APPLICABLE)
 - THURSDAY ENTRY (THIS WORKS IN CONJUNCTION WITH YOUR WEEKEND TICKET)
 - EMPERORS FIELDS
 - GREAT PLAINS
 - LIVE-IN VEHICLE (VEHICLE HANGER)
 - THE FRONTIER (VEHICLE HANGER)
 - DEER LODGE
 - TANGERINE FIELDS PRE-PITCHED TENTS
 - PARKING PASS (VEHICLE HANGER)
 - SOAP OPERA
 - THE GREEN ROOM
- FOLLOWING US ON INSTAGRAM AND JOINED OUR BROADCAST CHANNEL FOR ON THE GROUND UPDATES!

PLEASE NOTE: IF YOU HAVE A THURSDAY TICKET, THIS WILL AUTOMATICALLY EXTEND ANY UPGRADE AND PARKING TICKETS, MAKING THEM AVAILABLE TO USE ON THURSDAY.

OPENING TIMES

WRISTBAND EXCHANGES

THURSDAY 7AM– 9PM

FRIDAY 8AM – 9PM

SATURDAY 10AM–8PM

SUNDAY 10AM –6PM

IN ADDITION, THE FRONTIER WILL BE OPEN FROM 9AM–9PM ON WEDNESDAY FOR THOSE WITH A FRONTIER WEDNESDAY ARRIVAL TICKET.

ENTRY WILL NOT BE ALLOWED OUTSIDE OF THESE TIMES. THE CAMPSITE WILL CLOSE AT 2PM ON MONDAY. IF POSSIBLE, WE WILL OPEN THE CAR PARKS SLIGHTLY BEFORE GATE TIMES.

ARENA GATES

THURSDAY 4PM

FRIDAY, SATURDAY & SUNDAY 10AM

THE BOX OFFICE IS LOCATED NEXT TO THE WRISTBAND EXCHANGE.

TICKET TYPE BREAKDOWN

ALL TICKETS ARE ISSUED AS E-TICKETS VIA EMAIL. THE ONLY EXCEPTION IS CAR PARKING AND LIVE-IN VEHICLE TICKETS WHICH ARE POSTED AND COME IN THE FORM OF A HANGER FOR YOUR VEHICLE.

EACH CUSTOMER REQUIRES ONE OF THE FOLLOWING:

- **WEEKEND TICKET** (FOR YOUR RELEVANT AGE)

WEEKEND TICKETS ARE VALID FROM FRIDAY 8AM WHEN THE CAMPSITE GATES WILL OPEN.

YOU MAY ALSO HAVE THE FOLLOWING TICKETS WHICH ARE VALID ONLY IN CONJUNCTION WITH A WEEKEND TICKET.

- **CAR PARK HANGER** – THE HANGER IS YOUR CAR PARK TICKET. PLEASE MAKE SURE YOU HAVE THE CORRECT HANGER FOR YOUR CAMPSITE. PLEASE BOOK IN ADVANCE AS THE PRICE IS ONLY £24.50 ONLINE, IT WILL BE £40 ON THE DAY. **YOUR PARKING PASS WILL BE VALID ACROSS THE WEEKEND, INCLUDING THURSDAY IF YOU HAVE A THURSDAY TICKET.**
- **THURSDAY EARLY ENTRY** – THIS IS REQUIRED TO ENTER ANYWHERE ON THE FESTIVAL GROUNDS, INCLUDING THE CAMPSITES, ON THURSDAY. **IF YOU HAVE AN UPGRADE SUCH AS DEER LODGE, EMPERORS FIELD ETC. THIS WILL ALSO BE AVAILABLE TO YOU FROM THE THURSDAY, IF YOU HAVE A THURSDAY TICKET.**
- **LIVE-IN VEHICLE ON-SITE HANGER** – THIS IS REQUIRED FOR ANY CAMPERVANS, CARAVANS & MOTORHOMES STAYING IN THE ON-SITE LIVE-IN VEHICLE FIELD.
- **LIVE-IN VEHICLES THE FRONTIER HANGER** – THIS IS REQUIRED FOR ANY CAMPERVANS, CARAVANS & MOTORHOMES STAYING IN THE FRONTIER. THE FRONTIER IS AN OFF-SITE CAMPERVAN FIELD, SITUATED IN FRONT OF LOWTHER CASTLE AND COMES WITH A SHUTTLE BUS TO FERRY YOU FROM THE FRONTIER TO THE MAIN CAMPSITES.
- **EMPEROR'S FIELDS** – THIS IS REQUIRED TO STAY IN OUR EMPEROR'S FIELDS CAMPSITE.
- **GREAT PLAINS** – THIS IS REQUIRED TO STAY IN OUR GREAT PLAINS CAMPSITE.
- **DEER LODGE** – THIS IS REQUIRED TO STAY IN DEER LODGE, OUR BOUTIQUE CAMPSITE.
- **TANGERINE FIELDS** – THIS IS REQUIRED TO STAY IN OUR PRE-ERECTED TENTS FIELD.
- **ADDITIONAL UPGRADES SUCH AS SOAP OPERA, THE GREEN ROOM & PHONE CHARGING ALSO REQUIRE E-TICKETS.**

TICKET OUTLET DETAILS

IF YOU HAVE ANY QUESTIONS RELATING TO TICKETS, PLEASE CONTACT THE TICKET AGENT YOU PURCHASED THROUGH, IN MOST CASES THIS WILL BE SEE TICKETS. YOU CAN GET IN TOUCH WITH THEIR CUSTOMER SERVICE [HERE](#).

TRAVEL

BEFORE YOU SET OFF FOR YOUR JOURNEY TO THE FIELDS, PLEASE SCAN THE QR CODE ON YOUR HANGER FOR THE LATEST TRAVEL ADVICE & FOLLOW US ON INSTAGRAM AND JOIN OUR BROADCAST CHANNEL FOR ON THE GROUND UPDATES!

SILVER GATE (SILVER COLOUR PARKING PASSES) GIVES ACCESS TO:

LIVE-IN VEHICLES - ON-SITE - LIVE-IN VEHICLE ON-SITE HANGER REQUIRED.
CAMPSITE WITH ACCESSIBLE FACILITIES - ACCESS CAMPSITE PARKING HANGER REQUIRED.

RED GATE (RED COLOUR PARKING PASSES) GIVES ACCESS TO:

GENERAL ADMISSION PARKING - GENERAL PARKING PASS REQUIRED.
GENERAL ACCESSIBLE PARKING - GENERAL ACCESSIBLE PARKING PASS REQUIRED.
EMPEROR'S FIELDS CAR PARK - EMPERORS FIELD PARKING PASS REQUIRED.
GREAT PLAINS CAR PARK - GREAT PLAINS PARKING PASS REQUIRED.
DEER LODGE BOUTIQUE CAR PARK - DEER LODGE PARKING PASS REQUIRED.

PURPLE GATE (PURPLE CAR PARKING PASSES) GIVES ACCESS TO:

LIVE-IN VEHICLES – THE FRONTIER - LIVE-IN VEHICLE – THE FRONTIER HANGER REQUIRED.

GREEN GATE GIVES ACCESS TO:

PICK UP / DROP OFF
COACHES
TAXIS

YOU MUST HAVE A TICKET FOR THE UPGRADED CAMPSITES (SUCH AS EMPERORS FIELD, GREAT PLAINS, DEER LODGE) TO GAIN ACCESS TO THESE CAMPSITES.

YOU MUST HAVE THE CORRECT CORRESPONDING HANGER FOR THE RESPECTIVE CAR PARK. PLEASE ENSURE THIS IS HUNG ON YOUR REAR VIEW MIRROR AND VISIBLE TO STAFF SO THEY CAN CORRECTLY DIRECT YOU WHEN YOU ARRIVE.

PAY ON THE DAY IS AVAILABLE IN THE CAR PARKS HOWEVER IT WILL BE NEARLY DOUBLE THE ONLINE PRICE AT £40. PLEASE BOOK IN ADVANCE TO HELP TRAFFIC FLOW.

PLEASE NOTE, ALL PARKING TICKETS BOOKED FROM 26TH JULY ONWARDS WILL ARRIVE AS E-TICKETS. PLEASE HAVE THEM TO HAND ON YOUR WAY INTO THE CAR PARK.

ARRIVING BY CAR

PLEASE ENSURE YOUR HANGER IS HUNG ON YOUR REAR VIEW MIRROR AND VISIBLE TO STAFF SO THEY CAN CORRECTLY DIRECT YOU WHEN YOU ARRIVE. ONCE NEARBY, PLEASE TURN OFF YOUR SATNAV AND FOLLOW FESTIVAL SIGNAGE.

TRAVELLING ON THE M6 TO KENDAL CALLING:

LEAVE M6 AT JCT. 39, SIGNPOSTED SHAP/A6 - TURN SATNAV OFF THEN...

FOR ON-SITE LIVE-IN VEHICLES & CAMPSITE WITH ACCESSIBLE FACILITIES

CONTINUE ON A6 FOLLOWING SILVER GATE FESTIVAL SIGNAGE

FOR GENERAL ADMISSION, EMPEROR'S FIELDS, GREAT PLAINS. TANGERINE FIELDS
PRE-PITCHED TENTS AND DEER LODGE BOUTIQUE

TURN LEFT AFTER THE UNDERPASS FOLLOWING RED GATE FESTIVAL SIGNAGE

FOR THE FRONTIER LIVE-IN VEHICLES

CONTINUE ON A6 FOLLOWING PURPLE GATE FESTIVAL SIGNAGE

TRAVELLING ON THE A66 TO KENDAL CALLING

AT THE KEMPLEY ROUNDABOUT, TAKE THE EXIT ONTO A6 SOUTH SIGNPOSTED SHAP/
A6 then...

FOR LIVE-IN VEHICLES & CAMPSITE WITH ACCESSIBLE FACILITIES

TURN RIGHT AT THE MINI ROUNDABOUT THEN FOLLOW SILVER GATE FESTIVAL
SIGNAGE-SIGNPOSTED TIRRELL / B5320.

FOR GENERAL ADMISSION, EMPEROR'S FIELDS , GREAT PLAINS. TANGERINE FIELDS
PRE-PITCHED TENTS AND DEER LODGE BOUTIQUE:

TURN RIGHT AT THE MINI ROUNDABOUT FOLLOWING RED GATE FESTIVAL SIGNAGE-
SIGNPOSTED TIRRELL / B5320.

FOR THE FRONTIER LIVE-IN VEHICLES

TURN RIGHT AT THE MINI ROUNDABOUT THEN FOLLOW PURPLE GATE FESTIVAL
SIGNAGE-SIGNPOSTED TIRRELL / B5320.

CAR PARKING

CAR PARK TICKETS / HANGERS ARE REQUIRED; THESE ARE AVAILABLE IN ADVANCE FROM OUR WEBSITE AT A DISCOUNTED RATE OF £24.50 + BOOKING FEE ON OUR TICKETING PAGE.

PAY ON THE DAY IS AVAILABLE HOWEVER IT IS DOUBLE THE PRICE AT £40. PURCHASING IN ADVANCE REALLY HELPS US MINIMISE THE DELAYS AT THE GATES AND GETS EVERYONE PARKED QUICKLY.

ON THE DAY, PLEASE FOLLOW THE CORRECT SIGNAGE FOR THE RELEVANT CAR PARK.

PLEASE DISPLAY THE FRONT OF YOUR CAR PARK HANGER CLEARLY FROM YOUR REAR-VIEW MIRROR.

ARRIVING BY TRAIN

KENDAL CALLING IS ROUGHLY 15 MINUTES FROM PENRITH TRAIN STATION. SHUTTLE BUSES WILL BE RUNNING AS FOLLOWS APPROXIMATELY EVERY 30-45 MINUTES:

PENRITH SHUTTLE BUS

PENRITH TRAIN STATION TO THE FESTIVAL

THURSDAY 10:00 - 18:45

FRIDAY 08:30 - 19:15

THE FESTIVAL TO PENRITH TRAIN STATION

MONDAY 06:00- 13:15

SHUTTLE BUS TICKETS ARE AVAILABLE AT WWW.KENDALCALLING.CO.UK

NOTE: BEFORE LEAVING THE FESTIVAL PLEASE CHECK YOUR TRAIN TIME AND ALLOW PLENTY OF TIME FOR THE SHUTTLE. WE CANNOT GUARANTEE TO GET YOU TO A CERTAIN TRAIN DEPARTURE. WE ADVISE YOU LEAVE ADEQUATE TIME FOR YOUR JOURNEY AS THERE MAY BE QUEUING TIME FOR THE SHUTTLE.

PICK UP & DROP OFF (PUDO) / TAXIS

IF USING A TAXI, MAKE SURE YOU TELL THE DRIVER TO FOLLOW SIGNS FOR GREEN GATE AND THEN PICK UP AND DROP OFF. YOU CAN USE THE PICK-UP AND DROP OFF AREA BETWEEN THE FOLLOWING TIMES:

THURSDAY, FRIDAY, SATURDAY & SUNDAY 09:00 - 0:00 (MIDNIGHT)

MONDAY 08:00-14:00

PLEASE NOTE, THERE IS A CURRENT SHORTAGE OF TAXIS IN THE AREA SO IF PLANNING TO USE TAXIS ACROSS THE WEEKEND THEN PLEASE ENSURE YOU HAVE BOOKED IN ADVANCE.

MINI BUSES / PRIVATE HIRE VEHICLES

IF ARRIVING VIA A MINIBUS OR A PRIVATE HIRE VEHICLE, PLEASE COMPLETE THIS FORM [HERE](#) SO WE CAN BETTER MAINTAIN THE TRAFFIC FLOW THROUGH THE PICK UP / DROP OFF POINT

ENTRY RULES

HERE ARE A FEW KEY MESSAGES THAT WE NEED TO BE SUPER CLEAR ABOUT IN ADVANCE OF YOU ARRIVING AT THE FESTIVAL.

ENTRY TO THE FESTIVAL IS BY ADVANCE TICKET PURCHASE ONLY. NO TICKETS WILL BE AVAILABLE ON THE GATE. KENDAL CALLING 2026 IS OFFICIALLY SOLD OUT.

- AGE 11 TO 15 WEEKEND TICKETS MUST BE ACCOMPANIED BY A TICKET HOLDING PARENT OR GUARDIAN OVER THE AGE OF 21 THROUGHOUT THE FESTIVAL.
- ALL TEENS (AGED 11-15) MUST CAMP IN THE SAME AREA AS THEIR PARENT / GUARDIAN.
- TEEN TICKET HOLDERS (AGE 11-15) ARE NOT ALLOWED UNACCOMPANIED IN THE ARENA AFTER 10PM. IDs WILL BE CHECKED.
- BY PURCHASING A CHILD (AGE 10 & UNDER) TICKET OR A TEEN (AGE 11-15) TICKET YOU ARE CONFIRMING THAT YOU ARE EITHER THE PARENT OR LEGAL GUARDIAN OF THE TEEN OR CHILD FOR WHOM YOU ARE PURCHASING.
- EVERYONE NEEDS TO BRING PROOF OF AGE. 16 AND 17 YEAR OLDS NEED TO BRING PROOF OF ID TO ENTER UNACCOMPANIED BY AN ADULT.

ALCOHOL

ALCOHOL IS ALLOWED INTO THE CAMPSITE ON YOUR FIRST TRIP ONLY, THIS IS TO REDUCE THE SEARCHING TIMES ON RE-ENTRY. WE ASK THAT EACH PERSON ONLY BRINGS A REASONABLE AMOUNT FOR THEMSELVES TO ENJOY.

(NOTE, NO GLASS. OUR SITE IS HOME TO PLENTY OF WILDLIFE SO PLEASE, PROTECT THE DEER PARK).

ALCOHOL IS NOT ALLOWED TO BE TAKEN INTO THE ARENA. WE APOLOGISE TO THOSE WHO THINK THIS IS UNFAIR. HOWEVER, THE FESTIVAL IS SUBSIDISED BY THE PROFITS MADE FROM THE BAR AND WITHOUT IT, WE SIMPLY WOULDN'T BE ABLE TO BRING YOU ALL THE GREAT ACTS AND ENTERTAINMENT ON OFFER WITHOUT DRASTICALLY INCREASING THE TICKET PRICE (WHICH WE DON'T WANT TO DO!).

CAMERAS

DSLR CAMERAS ARE PERMITTED ON SITE FOR PERSONAL USE. ANY PRESS RELATED PHOTOGRAPHERS SHOULD CONTACT OUR PRESS TEAM IN ADVANCE OF THE EVENT.

PROHIBITED ITEMS

ITEMS	IN THE CAMPSITE?	IN THE ARENA?
AEROSOLS	YES	NO
ALCOHOL (NO GLASS)	YES (MUST BE BROUGHT IN ON FIRST ENTRY)	NO
ANIMALS (EXCEPT ASSISTANCE DOGS)	NO	NO
AUDIO/VISUAL RECORDING EQUIPMENT (PERSONAL USE ONLY)	YES	YES
BARBEQUES (DISPOSAL)	YES	NO
BLOWTORCHES	NO	NO
CHINESE LANTERNS	NO	NO
CAMPFIRES	NO	NO
CANS	YES	NO
CHILDREN UNDER 16 (UNSUPERVISED)	NO	NO
FIREWORKS	NO	NO
FLARES	NO	NO
GLASS	NO	NO
GLASS BOTTLE OF PERFUME / AFTERSHAVE	NO	NO
GAZEBOS	NO	NO
GAS STOVES (SINGLE BURNERS)	YES - CANISTERS LIMITED TO 230g	NO
ILLEGAL SUBSTANCES	NO	NO
KNIVES FOR COOKING	YES	NO
SMALL HAMMERS FOR PITCHING TENTS	YES	NO
REUSABLE WATER BOTTLES	YES	YES (MUST BE EMPTY AND REFILLED WITHIN THE ARENA)
SOFT DRINKS	YES	YES (SEALED IN PLASTIC BOTTLES OR CARTONS, 500ML & UNDER)
FOOD	YES	YES (SNACKS FOR PERSONAL CONSUMPTION- CRISPS, CHOCOLATE, CERE-
WEAPONS	NO	NO
DRUGS INC LEGAL HIGHS	NO	NO
LIQUID FUELS	NO	NO
SELFIE STICKS	NO	NO
DRONES	NO	NO
TWO WAY RADIOS / WALKIE TALKIES	NO	NO

GENERAL CAMPING

ALL OUR WEEKEND TICKETS INCLUDE A PITCH IN THE STANDARD CAMPSITE, THESE ARE ALLOCATED ON A FIRST COME FIRST SERVED BASIS. YOU CAN CHOOSE FROM ANY OF OUR STANDARD CAMPSITES LISTED BELOW.

THE STANDARD CAMPSITES ARE SPLIT INTO:

GREAT HOLMES / 24 HOUR PARTY PEOPLE

HANDILY CLOSE TO THE VILLAGE GREEN AND THE CAR PARK, HOME FOR THOSE WHO LIKE TO STOP OUT A LITTLE LATER.

THE SHIRE

TO THE NORTH OF THE FESTIVAL SITE, THE SHIRE IS MORE RELAXED AND SLIGHTLY QUIETER THAN GREAT HOLMES.

HAYE PARKS

A CAMPSITE WITH A MOUNTAIN VIEW LOCATED TO THE LEFT OF THE LIVE-IN VEHICLE FIELD.

BRACKEN MEADOW

NEW THIS YEAR! LOCATED HANDILY NEXT TO THE CO-OP.

SADDLEBACK VIEW (FAMILY CAMPING)

A MERE TWO MINUTE WALK OF YOU RECEIVING YOUR WRISTBANDS – AND WITH ONE OF THE BEST VIEWS ON SITE OF THE BEAUTIFUL CUMBRIAN LANDSCAPE AND THE SADDLEBACK, ALSO KNOWN AS BLENCATHRA AND IT'S BEAUTIFUL SHARP EDGE

QUIET CAMPING

LOCATED NEAR THE CAMPSITE WITH ACCESSIBLE FACILITIES AND PERFECT FOR THOSE WHO WISH TO GET A SOUND NIGHTS SLEEP, READY FOR ANOTHER FUN FILLED DAY IN THE FIELDS!

ALL CAMPSITES HAVE TOILETS AND A WATER POINT.

OTHER CAMPSITES

LIVE-IN VEHICLES – ONSITE

EACH PERSON ENTERING THE LIVE-IN VEHICLE FIELD WILL REQUIRE A WEEKEND TICKET & EACH VEHICLE MUST HAVE A LIVE-IN VEHICLE HANGER.

YOU MUST HAVE A LIVE-IN VEHICLE - THIS CAN BE CAMPERVAN, CARAVAN, MOTORHOME OR OTHER FULLY CONVERTED VEHICLE. UNSUITABLE VEHICLES WILL NOT BE ALLOWED ENTRY AND WILL BE ASKED TO PARK IN THE GENERAL CAR PARK WHERE SLEEPING IN VEHICLES IS PROHIBITED.

ONCE YOU HAVE ENTERED THE FESTIVAL AND PARKED UP, YOU WILL THEN NEED TO GO TO THE WRISTBAND EXCHANGE WITHIN THE LIVE-IN VEHICLE FIELD TO COLLECT YOUR FESTIVAL WRISTBANDS.

EACH LIVE-IN VEHICLE PLOT IS 7M X 5M. THE FIELD HAS WATER POINTS, TOILETS AND A WASTE DISPOSAL POINT.

LIVE-IN VEHICLES - THE FRONTIER

EACH PERSON ENTERING THE FRONTIER WILL REQUIRE A WEEKEND TICKET & EACH VEHICLE MUST HAVE A FRONTIER HANGER.

AS THE FRONTIER IS LOCATED OFF-SITE, YOU DO NOT NEED TO HAVE A THURSDAY TICKET TO ARRIVE ON THE THURSDAY HOWEVER YOU WON'T BE ALLOWED ACCESS TO THE MAIN CAMPSITES AND THE ARENA ON THURSDAY WITHOUT A THURSDAY TICKET.

THERE IS A SHUTTLE BUS SERVICING THE FRONTIER, LINKING IT WITH THE MAIN CAMPSITES. IT WILL PICK UP FROM THE ENTRANCE OF THE FRONTIER FIELD AND RUN TO NEAR THE CO-OP IN THE MAIN CAMPSITES.

SHUTTLE TIMES:

THURSDAY: 15:00–00:30

FRIDAY, SATURDAY & SUNDAY: 10:30–16:00 & 17:30–1:30

YOU MUST HAVE A LIVE-IN VEHICLE, THIS CAN BE CAMPERVAN, CARAVAN, MOTORHOME OR OTHER FULLY CONVERTED VEHICLE. UNSUITABLE VEHICLES WILL NOT BE ALLOWED ENTRY AND WILL BE ASKED TO PARK IN THE GENERAL CAR PARK WHERE SLEEPING IN VEHICLES IS PROHIBITED.

EACH LIVE-IN VEHICLE PLOT IS 7M X 5M. THE FIELD HAS WATER POINTS, TOILETS AND WASTE DISPOSAL POINTS.

ONCE SETTLED, YOU WILL THEN NEED TO WALK TO THE WRISTBAND EXCHANGE NEAR THE PICK UP DROP OFF POINT TO COLLECT YOUR WRISTBANDS. YOU CAN DO THIS ON YOUR FIRST TRIP DOWN TO THE ARENA. IF ARRIVING INTO THE MAIN CAMPSITES FOR THE FIRST TIME VIA SHUTTLE, YOU CAN GET YOUR WRISTBAND FROM THE EXCHANGE IN THE ON-SITE LIVE-IN VEHICLE FIELD.

FOR THOSE OF YOU WITH A FRONTIER WEDNESDAY ARRIVAL TICKET, YOU WILL BE ABLE TO ARRIVE ANYTIME BETWEEN 9AM AND 9PM ON WEDNESDAY.

EMPEROR'S FIELDS CAMPSITE

EACH PERSON ENTERING THE EMPEROR'S FIELDS CAMPSITE MUST HAVE AN EMPEROR'S FIELDS TICKET. THESE ARE BROKEN INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT TICKET.

THE EMPEROR'S FIELDS TICKET INCLUDES:

- FREE HOT SHOWERS.
- DEDICATED EMPEROR'S FIELDS FOOD TRADER.
- CAR PARKING CLOSER TO THE CAMPING FIELDS - USE YOUR CAR PARKING HANGER FOR THIS.
- DEDICATED ENTRY, MUCH CLOSER TO THE ARENA.

DEER LODGE BOUTIQUE CAMPSITE

DEER LODGE TICKETS ARE E-TICKETS. WE'D ADVISE ARRIVING TOGETHER IN YOUR GROUP. IF A MEMBER OF YOUR PARTY IS ARRIVING SEPARATELY, YOU WILL NEED TO MEET THEM AT THE GATE WITH YOUR DEER LODGE TICKET.

THE DEER LODGE CAR PARK IS LOCATED A SHORT WALK TO THE DEER LODGE CAMPSITE.

ON ARRIVAL, PLEASE HEAD TO OUR DEER LODGE RECEPTION WHO WILL TAKE YOU TO YOUR CHOSEN ACCOMMODATION.

THE BOUTIQUE CAMPING TICKET INCLUDES:

- ACCOMMODATION FOR THE WEEKEND.
- FREE HOT SHOWERS & PAMPER PARLOUR.
- DEDICATED FOOD TRADERS AND BAR.
- COMPLIMENTARY PARKING CLOSE TO THE BOUTIQUE CAMPSITE. ONE COMPLIMENTARY PASS PROVIDED PER BOOKING.
- RECEPTION TEAM AVAILABLE BETWEEN 9AM - 9PM, YOU'LL FIND THEM IN THE MAIN RECEPTION TIPI TENT.

GREAT PLAINS CAMPSITE

EACH PERSON ENTERING THE GREAT PLAINS CAMPSITE MUST HAVE A GREAT PLAINS TICKET. GREAT PLAINS TICKETS ARE BROKEN INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT TICKET.

THE GREAT PLAINS TICKET INCLUDES:

- CAMPING WITH EXTRA SPACE.
- HOT SHOWERS.
- DEDICATED GREAT PLAINS FOOD TRADERS.
- CAR PARKING CLOSER TO THE CAMPING FIELDS - USE YOUR CAR PARKING HANGER FOR THIS.
- DEDICATED ENTRY TO THE ARENA.

TANGERINE FIELDS PRE-PITCHED TENTS

TANGERINE FIELDS IS LOCATED WITHIN GENERAL CAMPING, TOWARDS THE NORTH OF THE FESTIVAL SITE. ON ARRIVAL, PLEASE HEAD TO THE RECEPTION AND THEY WILL BE ABLE TO POINT YOU TO YOUR TENT! TANGERINE FIELDS INCLUDES:

- YOUR ACCOMODATION FOR THE WEEKEND.
- HOT SHOWERS.
- PAMPER PARLOUR.

CAMPSITE WITH ACCESSIBLE FACILITIES

ENTRY TO THE ACCESSIBLE CAMPSITE MUST BE PRE-APPROVED WITH OUR ACCESS TEAM. THE ACCESS TEAM WILL SEND OUT A SEPARATE INFO PACK WITH MORE DETAILS ON THEIR FACILITIES TO THOSE WHO HAVE BEEN GRANTED ACCESS TO THIS CAMPSITE.

ON-SITE FACILITIES

- **WELFARE & FIRST AID** - MAIN MEDICAL IS IN THE VILLAGE GREEN AND OPEN 24 HOURS, WE HAVE A SECOND MEDICAL POINT IN THE ARENA NEAR CALLING OUT, OPEN DURING ARENA HOURS.
- **WATER POINTS** - FIND THEM IN EVERY CAMPSITE NEARBY TO TOILETS AND IN THE ARENA AS MARKED ON OUR MAP
- **INFO POINT** - AT THE VILLAGE GREEN, OPEN ALL WEEKEND 9AM - 9PM.
- **SENSORY CALM SPACE**- A QUIET SPACE FOR THOSE NEEDING A BREAK FROM THE HUSTLE AND BUSTLE OF FESTIVAL LIFE.
- **FOOD** - A VAST SELECTION OF STALLS OFFERING CUISINE FROM AROUND THE WORLD!
- **DRINK** - A SELECTION OF BARS WITH EVERYTHING FROM REAL ALES TO THE FINEST COCKTAILS AND EVEN OUR VERY OWN OKTOBERFEST!
- **PHONE CHARGING** - LOCATED IN THE ARENA & IN THE VILLAGE GREEN SUPPLIED BY VODAFONE.
- **MARKET STALLS** - VINTAGE WEAR, FESTIVAL HOODIES, T-SHIRTS AND PLENTY MORE!
- **ON-SITE CO OP** - FOR THOSE LAST MINUTE FESTIVAL ESSENTIALS! MAKE SURE TO SAVE YOUR MEMBERSHIP CARD TO YOUR PHONE WALLET IN ADVANCE!

SOAP OPERA

FEEL PRIM, PAMPERED AND PRISTINE IN THE FIELDS WITH SOAP OPERA'S LUXURY HOT SHOWERS & PAMPER PARLOUR!

SOAP OPERA IS LOCATED IN THE VILLAGE GREEN AND OFFERS HOT SHOWERS, PAMPER AREA, HAIR DRYERS AND STRAIGHTENERS, MIRRORS, FLUSHING TOILETS AND A TOUCH OF SANCTUARY!

TOILETS

CLEAN TOILETS ARE A TEAM EFFORT. PLEASE DON'T PUT ANYTHING BUT HUMAN WASTE DOWN THEM AND REPORT TO THE STEWARDS IF THEY NEED ATTENTION.

FESTIVAL HACK-USE THE TOILETS WHILE THE ACTS ARE ON STAGE, YOU'LL SPEND LESS TIME QUEUING!

PLEASE FAMILIARISE YOURSELF WITH THE VARIOUS TOILET LOCATIONS ON OUR MAP. WE HAVE FEMALE URINALS AT THE MAIN STAGE AND PARKLANDS.

THE GREEN ROOM

THE GREEN ROOM (OUR VIP UPGRADE AREA) WILL BE OPEN THROUGHOUT THE WEEKEND INCLUDING THURSDAY UNTIL THE EARLY HOURS. YOU WILL EXCHANGE YOUR TICKET FOR A GREEN ROOM WRISTBAND AT THE ENTRANCE POINT ON YOUR FIRST.

THE GREEN ROOM IS A SPACE TO CHILL OUT WITH SOFAS, COVERED SEATING AREAS, A CAREFULLY SELECTED FOOD VENDOR, FROZEN COCKTAILS, BARISTA MADE COFFEES, FREE WIFI AND POSH FLUSHING TOILET FACILITIES ALONGSIDE A 15M² SCREEN STREAMING THE MAIN STAGE. WE WILL ALSO BE HOSTING DJ SETS IN HERE FROM THE AFTERNOON AND INTO THE LATE NIGHT WITH RESIDENT PARTY STARTERS, HOWLING RHYTHM.

CASHLESS

OUR BARS, MERCHANDISE AND TRADERS WILL BE ENTIRELY CASHLESS, ACCEPTING ALL MAJOR CREDIT AND DEBIT CARDS ALONGSIDE GOOGLE PAY AND APPLE PAY. WE RECOMMEND HAVING TWO FORMS OF PAYMENT ON YOUR PERSON IN CASE OF EMERGENCIES.

SILENT DISCO

THE SILENT DISCO TAKES OVER THE WOODLANDS FROM 11PM AS USUAL! YOU CAN PRE-BOOK YOUR SILENT DISCO HEADSET [HERE](#).

REUSABLE CUP SCHEME

LAST YEAR, WE SAVED 45,000 KILOS OF CO₂ BY USING A REUSABLE CUP SCHEME AND ELIMINATING THE SALE OF SINGLE-USE PLASTIC ON THE BARS. THIS ALSO HELPS KEEP THE FIELDS NICE AND CLEAN ACROSS THE WEEKEND!

HOW IT WORKS...

1. YOU PAY A ONE OFF FEE OF £2 TO RENT A CUP FOR THE WEEKEND AT THE BAR.
2. YOU CAN THEN EITHER SWAP IT FOR A NEW CUP ON YOUR NEXT ROUND OR EXCHANGE IT FOR A CUP TOKEN AT THE BARS OR WITH OUR ROAMING TEAM. THE TOKEN CAN THEN BE REDEEMED FOR A NEW CUP ON YOUR NEXT ROUND.
3. AT THE END OF THE WEEKEND, HAND YOUR CUP BACK INTO THE BARS OR OUR TEAMS ON THE EXIT AND THESE WILL BE REUSED AT OTHER EVENTS, KEEPING THE CIRCULAR ECONOMY GOING!

BABY CHANGING FACILITIES

BABY CHANGING FACILITIES ARE LOCATED WITHIN KIDS CALLING AND IN SADDLEBACK VIEW.



TOILETS



WATER



BAR



FOOD



MEDICAL



**VODAFONE
CONNECT & CHARGE**



MARKETS



MERCH



FEMALE URINALS



**SILENT DISCO
FROM 11pm**



**HARDSTANDING
PATHWAY**



**WALKING
ROUTE**



NO ACCESS



SAFETY & SECURITY

THERE ARE SOME UNSAVOURY CHARACTERS UNFORTUNATELY TARGETING FESTIVALS ACROSS THE UK SO IT'S BEST TO BE AWARE & FOLLOW OUR TOP TIPS:

1. KEEP YOUR PHONE AND WALLET ON YOUR PERSON 24/7.
2. INSTALL "FIND MY IPHONE" & PUT A FRIENDS NUMBER ON YOUR SCREENSAVER.
3. THIEVES ARE LESS LIKELY TO TARGET CLEAN & TIDY CAMPING AREAS.
4. GET TO KNOW YOUR CAMPSITE SECURITY TEAM. THE CAMPSITE MANAGEMENT TEAM ARE AVAILABLE 24 HOURS A DAY.

LOST PROPERTY

IF YOU LOSE ANYTHING WHILST AT THE FESTIVAL, VISIT OUR TEAM IN THE INFO POINT IN THE VILLAGE GREEN TO SEE IF IT'S BEEN HANDED IN. EQUALLY, IF YOU FIND ANY LOST PROPERTY, PLEASE HAND THIS IN AT THE INFO POINT.

MEDICAL & WELFARE POINTS

IF YOU'RE FEELING UNWELL OR NEED MEDICAL ATTENTION, PLEASE HEAD TO OUR MEDICAL FACILITIES. THE MAIN MEDICAL TENT IS IN THE VILLAGE GREEN AND IS OPEN 24 HOURS A DAY. WE HAVE A SECOND MEDICAL POINT IN THE ARENA LOCATED NEAR CALLING OUT. IF YOU NEED URGENT HELP, PLEASE SPEAK TO A MEMBER OF OUR SECURITY TEAM.

INFORMATION POINT

UNSURE WHERE TO FIND A STAGE? LOST OR FOUND ANYTHING? GOT DIETARY REQUIREMENTS AND UNSURE WHICH TRADERS ARE BEST? VISIT OUR INFO POINT LOCATED IN THE VILLAGE GREEN. IT IS OPEN THURSDAY – SUNDAY FROM 9AM-9PM & MONDAY FROM 9AM-2PM.

CAMPSITE MANAGER

THE CAMPSITE MANAGER IS AVAILABLE FOR ALL CONCERNS & YOU CAN FIND THE CAMPSITE MANAGER IN THE STANDARD CAMPSITE VILLAGE GREEN. OPEN 24 HOURS.

DRUGS POLICY

KENDAL CALLING'S PRIORITIES ARE TO:

- PREVENT ILLEGAL DRUGS GETTING ON SITE.
- PURSUE ANYONE SUSPECTED OF SUPPLYING DRUGS.
- PROTECT OUR FESTIVALGOERS.

WE ARE WORKING WITH COUNTER TERRORISM POLICING TO ENCOURAGE LIVE MUSIC FANS TO #BESAFEBESOUND.

YOUR SAFETY IS OUR PRIORITY WHICH YOU CAN PLAY A PART IN BY TRUSTING YOUR INSTINCTS, AND IF YOU SEE SOMETHING THAT DOESN'T FEEL RIGHT, TELL SECURITY.



**WE'LL
SEE YOU
IN THE
FIELDS!**