



# **ESSENTIAL INFO PACK**

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## A MESSAGE FROM ANDY & BEN

When we first set up a stage in 2006, we had no idea what we were starting. We just knew we loved music, good company, and the feeling you get when you know there's nowhere else you would rather be.

Twenty festivals later, Kendal Calling has grown into something we could never have predicted, and it's all thanks to you. From the first note to the last firework, each year you bring this beautiful corner of the Lake District to life, filling the fields with laughter, music, and moments that stick with us long after the last song fades.

Together, we've built something special: a celebration of creativity, community, and a shared love of a proper good time under Cumbrian skies.

Whether you're here for the first time or returning like an old friend, we're so glad you're with us. Explore every corner, lose yourself in the music, find something unexpected - and above all, enjoy every second. Here's to the next chapter in the Kendal Calling story.

Let's make it one to remember.

*Andy, Ben & The KC Team*

## IMPORTANT TRAFFIC UPDATE

As a heads up, due to ongoing roadworks, 40mph speed restrictions have been put in place on the A66 from Kemplay Bank Roundabout. We just wanted to make you aware in advance as journeys may take a little bit longer and you might want to allow some extra time for travelling.

If arriving on Thursday, please arrive at your leisure. There is plenty of time to get set up throughout the day before the music begins at 5pm. If arriving on Friday, we'd recommend avoiding arriving between the hours of 12:00–18:00 to avoid the bulk of traffic in the local area owing to the Center Parcs changeover day, end of week work traffic and of course, the influx of Kendal Callers.

Once you're nearby to the Deer Park, please follow the relevant traffic signage. We'd recommend having snacks and water readily available in the car so you're prepared for when you arrive on-site.

# CHECKLIST

- WEEKEND TICKETS (E-TICKETS, PRINTED OR ON A CHARGED PHONE)
- UPGRADE TICKETS (IF APPLICABLE)
  - THURSDAY ENTRY (THIS WORKS IN CONJUNCTION WITH YOUR WEEKEND TICKET)
  - EMPERORS FIELDS
  - GREAT PLAINS
  - LIVE-IN VEHICLE (VEHICLE HANGER)
  - THE FRONTIER (VEHICLE HANGER)
  - DEER LODGE
  - TANGERINE FIELDS PRE-PITCHED TENTS
  - CAR PARK (VEHICLE HANGER)
  - SOAP OPERA
  - POSH PRIVY
  - THE GREEN ROOM
- FOLLOWING US ON INSTAGRAM AND JOINED OUR BROADCAST CHANNEL FOR ON THE GROUND UPDATES!

PLEASE NOTE: IF YOU HAVE A THURSDAY TICKET, THIS WILL AUTOMATICALLY EXTEND ANY UPGRADE AND PARKING TICKETS, MAKING THEM AVAILABLE TO USE ON THURSDAY.

## OPENING TIMES

### WRISTBAND EXCHANGES

THURSDAY 9AM– 9PM

FRIDAY 8AM – 9PM

SATURDAY 10AM–8PM

SUNDAY 10AM –6PM

ENTRY WILL NOT BE ALLOWED OUTSIDE OF THESE TIMES. THE CAMPSITE WILL CLOSE AT 2PM ON MONDAY. IF POSSIBLE, WE WILL OPEN THE CAR PARKS SLIGHTLY BEFORE GATE TIMES.

### ARENA GATES

THURSDAY 4PM

FRIDAY, SATURDAY, SUNDAY 10AM

THE BOX OFFICE (LOCATED NEXT TO WRISTBAND EXCHANGE) WILL BE OPEN 9AM–9PM THURSDAY–SATURDAY AND 10AM–8PM ON SUNDAY. THE INFORMATION TENT WILL BE OPEN 9AM–9PM THURSDAY–SUNDAY AND 9AM–1PM ON MONDAY.

# TICKET TYPE BREAKDOWN

ALL TICKETS ARE ISSUED AS E-TICKETS VIA EMAIL. THE ONLY EXCEPTION IS CAR PARKING AND LIVE-IN VEHICLE TICKETS WHICH ARE POSTED AND COME IN THE FORM OF A HANGER FOR YOUR VEHICLE.

EACH CUSTOMER REQUIRES ONE OF THE FOLLOWING:

- **WEEKEND TICKET** (FOR YOUR RELEVANT AGE)

WEEKEND TICKETS ARE VALID FROM FRIDAY 8AM WHEN THE CAMPSITE GATES WILL OPEN.

YOU MAY ALSO HAVE THE FOLLOWING TICKETS WHICH ARE VALID ONLY IN CONJUNCTION WITH A WEEKEND TICKET.

- **CAR PARK HANGER** - THE HANGER IS YOUR CAR PARK TICKET. PLEASE MAKE SURE YOU HAVE THE CORRECT HANGER FOR YOUR CAMPSITE. PLEASE BOOK IN ADVANCE AS THE PRICE IS ONLY £25 ONLINE, IT WILL BE £40 ON THE DAY. YOUR PARKING PASS WILL BE VALID ACROSS THE WEEKEND, INCLUDING THURSDAY IF YOU HAVE A THURSDAY TICKET.
- **THURSDAY EARLY ENTRY** - THIS IS REQUIRED TO ENTER ANYWHERE ON THE FESTIVAL GROUNDS, INCLUDING THE CAMPSITES, ON THURSDAY. IF YOU HAVE AN UPGRADE SUCH AS DEER LODGE, EMPERORS FIELD ETC. THIS WILL ALSO BE AVAILABLE TO YOU FROM THE THURSDAY, IF YOU HAVE A THURSDAY TICKET.
- **LIVE-IN VEHICLE HANGER** - THIS IS REQUIRED FOR ANY CAMPERVANS, CARAVANS & MOTORHOMES STAYING IN THE LIVE-IN VEHICLE FIELD.
- **LIVE IN VEHICLES THE FRONTIER HANGER** - THIS IS REQUIRED FOR ANY CAMPERVANS, CARAVANS & MOTORHOMES STAYING IN THE FRONTIER. THE FRONTIER IS AN OFF-SITE CAMPERVAN FIELD, SITUATED IN FRONT OF LOWTHER CASTLE AND COMES WITH A SHUTTLE BUS TO FERRY YOU FROM THE FRONTIER TO THE MAIN CAMPSITES.
- **EMPEROR'S FIELDS** - THIS IS REQUIRED TO STAY IN OUR EMPEROR'S FIELDS CAMPSITE.
- **GREAT PLAINS** - THIS IS REQUIRED TO STAY IN OUR GREAT PLAINS CAMPSITE.
- **DEER LODGE** - THIS IS REQUIRED TO STAY IN DEER LODGE, OUR BOUTIQUE CAMPSITE.
- **TANGERINE FIELDS** - THIS IS REQUIRED TO STAY IN OUR PRE-ERECTED TENTS FIELD.
- **ADDITIONAL UPGRADES SUCH AS SOAP OPERA, THE GREEN ROOM & PHONE CHARGING ALSO REQUIRE E-TICKETS.**

# TICKET OUTLET DETAILS

IF YOU HAVE ANY QUESTIONS RELATING TO TICKETS, PLEASE CONTACT THE TICKET AGENT YOU PURCHASED THROUGH, IN MOST CASES THIS WILL BE SEETICKETS. YOU CAN GET IN TOUCH WITH THEIR CUSTOMER SERVICE HERE: [WWW.SEETICKETS.COM/CUSTOMERSERVICE](http://WWW.SEETICKETS.COM/CUSTOMERSERVICE)

## TRAVEL

BEFORE YOU SET OFF FOR YOUR JOURNEY TO THE FIELDS, PLEASE CHECK [WWW.KENDALCALLING.CO.UK/INFORMATION/TRAVEL](http://WWW.KENDALCALLING.CO.UK/INFORMATION/TRAVEL) FOR THE MOST UP TO DATE TRAVEL INFORMATION.

FOLLOW US ON INSTAGRAM AND JOIN OUR BROADCAST CHANNEL FOR ON THE GROUND UPDATES!

### GREEN GATE (GREEN & PURPLE CAR PARKING PASSES) GIVES ACCESS TO:

**LIVE-IN VEHICLES- ON-SITE** - LIVE-IN VEHICLE ON-SITE HANGER REQUIRED  
**CAMPSITE WITH ACCESSIBLE FACILITIES** - ACCESS CAMPSITE PARKING HANGER REQUIRED  
**PICK UP & DROP OFF / TAXI'S**

### RED GATE (RED CAR PARKING PASSES) GIVES ACCESS TO:

**GENERAL ADMISSION PARKING** - GENERAL PARKING PASS REQUIRED.  
**GENERAL ACCESSIBLE PARKING** - GENERAL ACCESSIBLE PARKING PASS REQUIRED.  
**EMPEROR'S FIELDS CAR PARK** - EMPERORS FIELD PARKING PASS REQUIRED.  
**GREAT PLAINS CAR PARK** - GREAT PLAINS PARKING PASS REQUIRED.  
**DEER LODGE BOUTIQUE CAR PARK** - DEER LODGE PARKING PASS REQUIRED.

### PURPLE GATE (PURPLE CAR PARKING PASSES) GIVES ACCESS TO:

**LIVE-IN VEHICLES-THE FRONTIER** - LIVE-IN VEHICLE-THE FRONTIER HANGER REQUIRED

PLEASE NOTE: YOU MUST HAVE A TICKET FOR THE UPGRADED CAMPSITES (SUCH AS EMPERORS FIELD, GREAT PLAINS, DEER LODGE) TO GAIN ACCESS TO THESE CAMPSITES.

YOU MUST HAVE THE CORRECT CORRESPONDING HANGER FOR THE RESPECTIVE CAR PARK. PLEASE ENSURE THIS IS HUNG ON YOUR REAR VIEW MIRROR AND VISIBLE TO STAFF SO THEY CAN CORRECTLY DIRECT YOU WHEN YOU ARRIVE.

PAY ON THE DAY IS AVAILABLE IN THE CAR PARKS HOWEVER IT WILL BE NEARLY DOUBLE THE ONLINE PRICE AT £40. PLEASE BOOK IN ADVANCE TO HELP TRAFFIC FLOW.

PLEASE NOTE, ALL PARKING TICKETS BOOKED FROM 25TH JULY ONWARDS WILL ARRIVE AS E-TICKETS, PLEASE HAVE THESE TO HAND ON YOUR WAY IN.

# ARRIVING BY CAR

PLEASE ENSURE YOUR HANGER IS HUNG ON YOUR REAR VIEW MIRROR AND VISIBLE TO STAFF SO THEY CAN CORRECTLY DIRECT YOU WHEN YOU ARRIVE. ONCE NEARBY, PLEASE TURN OFF YOUR SATNAV AND FOLLOW FESTIVAL SIGNAGE.

## TRAVELLING NORTH TO KENDAL CALLING:

- LEAVE M6 AT JCT. 39.
- SIGNPOSTED SHAP/A6 - TURN SATNAV OFF THEN...

FOR ON-SITE LIVE-IN VEHICLES, CAMPSITE WITH ACCESSIBLE FACILITIES, PICK UP DROP OFF/TAXI'S

CONTINUE ON A6 FOLLOWING GREEN GATE FESTIVAL SIGNAGE

FOR GENERAL ADMISSION, EMPEROR'S FIELDS , GREAT PLAINS. TANGERINE FIELDS PRE-PITCHED TENTS AND DEER LODGE BOUTIQUE

TURN LEFT AFTER THE UNDERPASS FOLLOWING RED GATE FESTIVAL SIGNAGE

FOR THE FRONTIER LIVE-IN VEHICLES

CONTINUE ON A6 FOLLOWING PURPLE GATE FESTIVAL SIGNAGE

## TRAVELLING SOUTH TO KENDAL CALLING:

- LEAVE M6 AT JCT.40. SIGNPOSTED PENRITH/A66 - TURN SATNAV OFF
- FOLLOW A66E. SIGNPOSTED BROUGH/A66E
- AT THE ROUNDABOUT TAKE THE EXIT ONTO A6 SOUTH. SIGNPOSTED SHAP/A6 THEN...

FOR LIVE-IN VEHICLES, THE FRONTIER, CAMPSITE WITH ACCESSIBLE FACILITIES, PICK UP DROP OFF/TAXIS:

TURN RIGHT AT THE MINI ROUNDABOUT THEN FOLLOW GREEN GATE FESTIVAL SIGNAGE-SIGNPOSTED TIRRELL / B5320.

FOR GENERAL ADMISSION, EMPEROR'S FIELDS , GREAT PLAINS. TANGERINE FIELDS PRE-PITCHED TENTS AND DEER LODGE BOUTIQUE:

TURN RIGHT AT THE MINI ROUNDABOUT FOLLOWING RED GATE FESTIVAL SIGNAGE-SIGNPOSTED TIRRELL / B5320.

FOR THE FRONTIER LIVE-IN VEHICLES

TURN RIGHT AT THE MINI ROUNDABOUT THEN FOLLOW GREEN GATE FESTIVAL SIGNAGE-SIGNPOSTED TIRRELL / B5320.

## **CAR PARKING**

CAR PARK TICKETS/HANGERS ARE REQUIRED; THESE ARE AVAILABLE IN ADVANCE FROM OUR WEBSITE AT A DISCOUNTED RATE OF £24.50 + BOOKING FEE ON OUR TICKETING PAGE.

PAY ON THE DAY IS AVAILABLE HOWEVER IT IS DOUBLE THE PRICE AT £40. PURCHASING IN ADVANCE REALLY HELPS US MINIMISE THE DELAYS AT THE GATES AND GETS EVERYONE PARKED QUICKLY.

ON THE DAY, PLEASE FOLLOW THE CORRECT SIGNAGE FOR THE RELEVANT CAR PARK.

PLEASE DISPLAY THE FRONT OF YOUR CAR PARK HANGER CLEARLY FROM YOUR REAR-VIEW MIRROR.

## **ARRIVING BY TRAIN**

KENDAL CALLING IS ROUGHLY 15 MINUTES FROM PENRITH TRAIN STATION. SHUTTLE BUSES WILL BE RUNNING AS FOLLOWS APPROXIMATELY EVERY 30-45 MINUTES:

### **SHUTTLE BUS**

PENRITH TRAIN STATION TO THE FESTIVAL

THURSDAY 10:00 – 18:45

FRIDAY 08:30 – 19:15

THE FESTIVAL TO PENRITH TRAIN STATION

MONDAY 06:00– 13:15

SHUTTLE BUS TICKETS ARE AVAILABLE AT [WWW.KENDALCALLING.CO.UK](http://WWW.KENDALCALLING.CO.UK)

NOTE: BEFORE LEAVING THE FESTIVAL PLEASE CHECK YOUR TRAIN TIME AND ALLOW PLENTY OF TIME FOR THE SHUTTLE. WE CANNOT GUARANTEE TO GET YOU TO A CERTAIN TRAIN DEPARTURE. WE ADVISE YOU LEAVE ADEQUATE TIME FOR YOUR JOURNEY AS THERE MAY BE QUEUING TIME FOR THE SHUTTLE. PLEASE ALLOW EXTRA TIME IF CAMPING IN DEER LODGE OR GREAT PLAINS.

### **PICK UP & DROP OFF (PUDO) / TAXIS**

IF USING A TAXI, MAKE SURE YOU TELL THE DRIVER TO FOLLOW SIGNS FOR GREEN GATE AND THEN PICK UP AND DROP OFF. YOU CAN USE THE PICK-UP AND DROP OFF AREA BETWEEN THE FOLLOWING TIMES:

THURS, FRI, SAT, SUN 09:00 – 0:00 (MIDNIGHT)

MONDAY 08:00–14:00

PLEASE NOTE, THERE IS A CURRENT SHORTAGE OF TAXIS IN THE AREA SO IF PLANNING TO USE TAXIS ACROSS THE WEEKEND THEN PLEASE ENSURE YOU HAVE BOOKED IN ADVANCE.

### **MINI BUSES / PRIVATE HIRE VEHICLES**

IF ARRIVING VIA A MINIBUS OR A PRIVATE HIRE VEHICLE, PLEASE COMPLETE THIS FORM [HERE](#) SO WE CAN BETTER MAINTAIN THE TRAFFIC FLOW THROUGH THE PICK UP / DROP OFF POINT

# ENTRY RULES

HERE ARE A FEW KEY MESSAGES THAT WE NEED TO BE SUPER CLEAR ABOUT IN ADVANCE OF YOU ARRIVING AT THE FESTIVAL.

ENTRY TO THE FESTIVAL IS BY ADVANCE TICKET PURCHASE ONLY. NO TICKETS WILL BE AVAILABLE ON THE GATE. KENDAL CALLING 2025 IS OFFICIALLY SOLD OUT.

- AGE 11 TO 15 WEEKEND TICKETS MUST BE ACCOMPANIED BY A TICKET HOLDING PARENT OR GUARDIAN OVER THE AGE OF 21 THROUGHOUT THE FESTIVAL.
- ALSO, ALL TEENS (AGED 11-15) MUST CAMP IN THE SAME AREA AS THEIR PARENT / GUARDIAN.
- TEEN TICKET HOLDERS (AGE 11-15) ARE NOT ALLOWED UNACCOMPANIED IN THE ARENA AFTER 10PM. IDs WILL BE CHECKED.
- BY PURCHASING A CHILD (AGE 10 & UNDER) TICKET OR A TEEN (AGE 11-15) TICKET YOU ARE CONFIRMING THAT YOU ARE EITHER THE PARENT OR LEGAL GUARDIAN OF THE TEEN OR CHILD FOR WHOM YOU ARE PURCHASING.
- EVERYONE NEEDS TO BRING PROOF OF AGE. 16 AND 17 YEAR OLDS NEED TO BRING PROOF OF ID TO ENTER UNACCOMPANIED BY AN ADULT.

## ALCOHOL

ALCOHOL IS ALLOWED INTO THE CAMPSITE ON YOUR FIRST TRIP ONLY, THIS IS TO REDUCE THE SEARCHING TIMES ON RE-ENTRY. WE ASK THAT EACH PERSON ONLY BRINGS A REASONABLE AMOUNT FOR THEMSELVES TO ENJOY

(NOTE, NO GLASS. OUR SITE IS HOME TO PLENTY OF WILDLIFE SO PLEASE, PROTECT THE DEER PARK).

ALCOHOL IS NOT ALLOWED TO BE TAKEN INTO THE ARENA. WE APOLOGISE TO THOSE WHO THINK THIS IS UNFAIR HOWEVER THE FESTIVAL IS SUBSIDISED BY THE PROFITS MADE FROM THE BAR AND WITHOUT IT, WE SIMPLY WOULDN'T BE ABLE TO BRING YOU ALL THE GREAT ACTS AND ENTERTAINMENT ON OFFER WITHOUT DRASTICALLY INCREASING THE TICKET PRICE (WHICH WE DON'T WANT TO DO!)

## CAMERAS

DSLR CAMERAS ARE PERMITTED ON SITE FOR PERSONAL USE. ANY PRESS RELATED PHOTOGRAPHERS SHOULD CONTACT OUR PRESS TEAM IN ADVANCE OF THE EVENT.

# PROHIBITED ITEMS

| ITEMS                                                       | IN THE CAMPSITE?                               | IN THE ARENA?                                                                             |
|-------------------------------------------------------------|------------------------------------------------|-------------------------------------------------------------------------------------------|
| <b>AEROSOLS</b>                                             | <b>YES</b>                                     | <b>NO</b>                                                                                 |
| <b>ALCOHOL (NO GLASS)</b>                                   | <b>YES (MUST BE BROUGHT IN ON FIRST ENTRY)</b> | <b>NO</b>                                                                                 |
| <b>ANIMALS (EXCEPT ASSISTANCE DOGS)</b>                     | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>AUDIO/VISUAL RECORDING EQUIPMENT (PERSONAL USE ONLY)</b> | <b>YES</b>                                     | <b>YES</b>                                                                                |
| <b>BARBEQUES (DISPOSAL)</b>                                 | <b>YES</b>                                     | <b>NO</b>                                                                                 |
| <b>BLOWTORCHES</b>                                          | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>CHINESE LANTERNS</b>                                     | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>CAMPFIRES</b>                                            | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>CANS</b>                                                 | <b>YES</b>                                     | <b>NO</b>                                                                                 |
| <b>CHILDREN UNDER 16 (UNSUPERVISED)</b>                     | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>FIREWORKS</b>                                            | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>FLARES</b>                                               | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>GLASS</b>                                                | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>GLASS BOTTLE OF PERFUME / AFTERSHAVE</b>                 | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>GAZEBOS</b>                                              | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>GAS STOVES (SINGLE BURNERS)</b>                          | <b>YES - CANISTERS LIMITED TO 230g</b>         | <b>NO</b>                                                                                 |
| <b>ILLEGAL SUBSTANCES</b>                                   | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>KNIVES FOR COOKING</b>                                   | <b>YES</b>                                     | <b>NO</b>                                                                                 |
| <b>SMALL HAMMERS FOR PITCHING TENTS</b>                     | <b>YES</b>                                     | <b>NO</b>                                                                                 |
| <b>REUSABLE WATER BOTTLES</b>                               | <b>YES</b>                                     | <b>YES (MUST BE EMPTY AND REFILLED WITHIN THE ARENA)</b>                                  |
| <b>SOFT DRINKS</b>                                          | <b>YES</b>                                     | <b>YES (SEALED IN PLASTIC BOTTLES OR CARTONS, 500ML &amp; UNDER)</b>                      |
| <b>FOOD</b>                                                 | <b>YES</b>                                     | <b>YES (SNACKS FOR PERSONAL CONSUMPTION - CRISPS, CHOCOLATE, CEREAL BARS, FRUIT ETC.)</b> |
| <b>WEAPONS</b>                                              | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>DRUGS INC LEGAL HIGHS</b>                                | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>LIQUID FUELS</b>                                         | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>SELFIE STICKS</b>                                        | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>DRONES</b>                                               | <b>NO</b>                                      | <b>NO</b>                                                                                 |
| <b>TWO WAY RADIOS / WALKIE TALKIES</b>                      | <b>NO</b>                                      | <b>NO</b>                                                                                 |

# GENERAL CAMPING

ALL OUR WEEKEND TICKETS INCLUDE A PITCH IN THE STANDARD CAMPSITE, THESE ARE ALLOCATED ON A FIRST COME FIRST SERVED BASIS. YOU CAN CHOOSE FROM ANY OF OUR STANDARD CAMPSITES LISTED BELOW

THE FIELDS OF KENDAL CALLING WILL BE YOUR HOME FOR THE WEEKEND, MAKE SURE YOU GET CAMPED UP WITH SOME LIKE-MINDED SOULS!

THE STANDARD CAMPSITES ARE SPLIT INTO:

## **GREAT HOLMES / 24 HOUR PARTY PEOPLE**

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HANDILY CLOSE TO THE VILLAGE GREEN AND THE CAR PARK, HOME FOR THOSE WHO LIKE TO STOP OUT A LITTLE LATER.

## **THE SHIRE**

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TO THE NORTH OF THE FESTIVAL SITE, THE SHIRE IS MORE RELAXED AND SLIGHTLY QUIETER THAN GREAT HOLMES.

## **HAYE PARKS**

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A CAMPSITE WITH A MOUNTAIN VIEW LOCATED TO THE LEFT OF THE LIVE-IN VEHICLE FIELD.

## **SADDLEBACK VIEW (FAMILY CAMPING)**

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A MERE TWO MINUTE WALK OF YOU RECEIVING YOUR WRISTBANDS – AND WITH ONE OF THE BEST VIEWS ON SITE OF THE BEAUTIFUL CUMBRIAN LANDSCAPE AND THE SADDLEBACK, ALSO KNOWN AS BLENCATHRA AND IT'S BEAUTIFUL SHARP EDGE

## **QUIET CAMPING**

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LOCATED NEAR THE CAMPSITE WITH ACCESSIBLE FACILITIES AND PERFECT FOR THOSE WHO WISH TO GET A SOUND NIGHTS SLEEP, READY FOR ANOTHER FUN FILLED DAY IN THE FIELDS!

**ALL CAMPSITES HAVE TOILETS AND A WATER POINT.**

PLEASE ENSURE YOUR PITCH DOESN'T STRAY INTO FIRE LANES, WE NEED TO KEEP THESE CLEAR IN THE EVENT OF AN EMERGENCY.

# OTHER CAMPSITES

## LIVE-IN VEHICLES-ONSITE

EACH PERSON ENTERING THE LIVE-IN VEHICLE FIELD WILL REQUIRE A WEEKEND TICKET & EACH VEHICLE MUST HAVE A LIVE-IN VEHICLE HANGER.

YOU MUST HAVE A LIVE-IN VEHICLE - THIS CAN BE CAMPERVAN, CARAVAN, MOTORHOME OR OTHER FULLY CONVERTED VEHICLE. UNSUITABLE VEHICLES WILL NOT BE ALLOWED ENTRY AND WILL BE ASKED TO PARK IN THE GENERAL CAR PARK WHERE SLEEPING IN VEHICLES IS PROHIBITED.

ONCE YOU HAVE ENTERED THE FESTIVAL AND PARKED UP, YOU WILL THEN NEED TO GO TO THE WRISTBAND EXCHANGE SIGNPOSTED ON THE MAP WITHIN THE LIVE-IN VEHICLE FIELD TO COLLECT YOUR FESTIVAL WRISTBANDS.

EACH LIVE-IN VEHICLE PLOT IS 7M X 5M. THE FIELD HAS WATER POINTS, TOILETS AND A WASTE DISPOSAL POINT.

## LIVE IN VEHICLES - THE FRONTIER

EACH PERSON ENTERING THE FRONTIER WILL REQUIRE A WEEKEND TICKET & EACH VEHICLE MUST HAVE A FRONTIER HANGER.

THIS YEAR, THE FRONTIER WILL OPEN ON THE WEDNESDAY. YOU MUST HAVE BOOKED A WEDNESDAY ARRIVAL TICKET FOR THIS. THOSE OF YOU WHO HAVE BOOKED A WEDNESDAY ARRIVAL TICKET WILL BE SENT MORE INFORMATION VIA EMAIL.

AS THE FRONTIER IS LOCATED OFF-SITE, YOU DO NOT NEED TO HAVE A THURSDAY TICKET TO ARRIVE ON THE THURSDAY HOWEVER YOU WON'T BE ALLOWED ACCESS TO THE MAIN CAMPSITES AND THE ARENA ON THURSDAY WITHOUT A THURSDAY TICKET.

THERE IS A SHUTTLE BUS SERVICING THE FRONTIER, LINKING IT WITH THE MAIN CAMPSITES. IT WILL PICK UP FROM THE ENTRANCE OF THE FRONTIER FIELD AND RUN TO NEAR THE CO-OP IN THE MAIN CAMPSITES. THE SHUTTLE WILL RUN FROM 9PM TIL 12:30AM ON THURSDAY. THEN FRIDAY TO SUNDAY, IT WILL RUN BETWEEN 10AM-6PM AND 8:30PM AND 12:30AM.

YOU MUST HAVE A LIVE-IN VEHICLE, THIS CAN BE CAMPERVAN, CARAVAN, MOTORHOME OR OTHER FULLY CONVERTED VEHICLE. UNSUITABLE VEHICLES WILL NOT BE ALLOWED ENTRY AND WILL BE ASKED TO PARK IN THE GENERAL CAR PARK WHERE SLEEPING IN VEHICLES IS PROHIBITED.

EACH LIVE-IN VEHICLE PLOT IS 7M X 5M. THE FIELD HAS WATER POINTS, TOILETS AND WASTE DISPOSAL POINTS.

ONCE SETTLED, YOU WILL THEN NEED TO WALK TO THE WRISTBAND EXCHANGE NEAR THE PICK UP DROP OFF POINT TO COLLECT YOUR WRISTBANDS. YOU CAN DO THIS ON YOUR FIRST TRIP DOWN TO THE ARENA. IF ARRIVING INTO THE MAIN CAMPSITES FOR THE FIRST TIME VIA SHUTTLE, YOU CAN GET YOUR WRISTBAND FROM THE EXCHANGE IN THE ON-SITE LIVE-IN VEHICLE FIELD.

## EMPEROR'S FIELDS CAMPSITE

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EACH PERSON ENTERING THE EMPEROR'S FIELDS CAMPSITE MUST HAVE AN EMPEROR'S FIELDS TICKET. THESE ARE BROKEN INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT TICKET.

THE EMPEROR'S FIELDS TICKET INCLUDES:

- FREE HOT SHOWERS
- DEDICATED EMPEROR'S FIELDS FOOD TRADER
- CAR PARKING CLOSER TO THE CAMPING FIELDS – USE YOUR CAR PARKING HANGER FOR THIS
- DEDICATED ENTRY, MUCH CLOSER TO THE ARENA

## DEER LODGE BOUTIQUE CAMPSITE

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DEER LODGE TICKETS ARE E-TICKETS. WE'D ADVISE ARRIVING TOGETHER IN YOUR GROUP. IF A MEMBER OF YOUR PARTY IS ARRIVING SEPARATELY, YOU WILL NEED TO MEET THEM AT THE GATE WITH YOUR DEER LODGE TICKET.

THE DEER LODGE CAR PARK IS LOCATED A SHORT WALK TO THE DEER LODGE CAMPSITE.

ON ARRIVAL, PLEASE HEAD TO OUR DEER LODGE RECEPTION WHO WILL TAKE YOU TO YOUR CHOSEN ACCOMMODATION.

THE BOUTIQUE CAMPING TICKET INCLUDES:

- ACCOMMODATION FOR THE WEEKEND
- FREE HOT SHOWERS & PAMPER PARLOUR
- DEDICATED FOOD TRADERS AND BAR
- COMPLIMENTARY PARKING CLOSE TO THE BOUTIQUE CAMPSITE. ONE COMPLIMENTARY PASS PROVIDED PER BOOKING.
- RECEPTION TEAM AVAILABLE BETWEEN 9AM – 9PM, YOU'LL FIND THEM IN THE MAIN RECEPTION TIPI TENT.

PLEASE NOTE: IF ARRIVING INTO OUR PICK UP / DROP OFF POINT AT GREEN GATE, THERE IS A SHUTTLE BUS TO TAKE YOU TO DEER LODGE, PLEASE FIND MORE DETAILS ON THE NEXT PAGE.

## **GREAT PLAINS CAMPSITE**

EACH PERSON ENTERING THE GREAT PLAINS CAMPSITE MUST HAVE A GREAT PLAINS TICKET. GREAT PLAINS TICKETS ARE BROKEN INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT TICKET.

THE GREAT PLAINS TICKET INCLUDES:

- CAMPING WITH EXTRA SPACE
- FREE HOT SHOWERS
- DEDICATED GREAT PLAINS FOOD TRADERS AND BAR
- CAR PARKING CLOSER TO THE CAMPING FIELDS - USE YOUR CAR PARKING HANGER FOR THIS
- DEDICATED ENTRY TO THE ARENA

## **TANGERINE FIELDS PRE-PITCHED TENTS**

TANGERINE FIELDS IS LOCATED WITHIN GENERAL CAMPING, JUST ABOVE GREAT HOLMES. ON ARRIVAL, PLEASE HEAD TO THE RECEPTION AND THEY WILL BE ABLE TO POINT YOU TO YOUR TENT! TANGERINE FIELDS INCLUDES:

- YOUR ACCOMMODATION FOR THE WEEKEND
- FREE HOT SHOWERS
- PAMPER PARLOUR

PLEASE NOTE, YOU WILL NEED A GENERAL PARKING PASS FOR TANGERINE FIELDS THIS YEAR. IF YOU PREVIOUSLY BOOKED A TANGERINE FIELDS PARKING PASS, SEETICKETS WILL HAVE AUTOMATICALLY CHANGED THIS FOR YOU.

## **DEER LODGE / GREAT PLAINS SHUTTLE**

IF YOU ARE ARRIVING INTO OUR PICK UP AND DROP OFF POINT, PLEASE HEAD TO THE RED BUS STOP FOR A SHUTTLE TO TAKE YOU TO DEER LODGE & GREAT PLAINS. THERE WILL BE A RETURN JOURNEY ON MONDAY. PLEASE SEE RUNNING TIMES BELOW:

THURSDAY & FRIDAY: 9AM-9PM

MONDAY: 7:30AM-1PM

## **CAMPSITE WITH ACCESSIBLE FACILITIES**

ENTRY TO THE ACCESSIBLE CAMPSITE MUST BE PRE-APPROVED WITH OUR ACCESS TEAM. THE ACCESS TEAM WILL SEND OUT A SEPARATE INFO PACK WITH MORE DETAILS ON THEIR FACILITIES TO THOSE WHO HAVE BEEN GRANTED ACCESS TO THIS CAMPSITE.

# ON-SITE FACILITIES

- **WELFARE & FIRST AID** - MAIN MEDICAL IS IN THE VILLAGE GREEN AND OPEN 24 HOURS, WE HAVE A SECOND MEDICAL POINT IN THE ARENA NEAR CALLING OUT, OPEN DURING ARENA HOURS.
- **WATER POINTS** - FIND THEM IN EVERY CAMPSITE NEARBY TO TOILETS AND IN THE ARENA AS MARKED ON OUR MAP
- **INFO POINT** - AT THE VILLAGE GREEN, OPEN ALL WEEKEND 9AM - 9PM.
- **SENSORY CALM SPACE**- A QUIET SPACE FOR THOSE NEEDING A BREAK FROM THE HUSTLE AND BUSTLE OF FESTIVAL LIFE.
- **FOOD** - A VAST SELECTION OF STALLS OFFERING CUISINE FROM AROUND THE WORLD! PLEASE CHECK OUR EXPERIENCE PAGE ON [WWW.KENDALCALLING.CO.UK](http://WWW.KENDALCALLING.CO.UK) FOR A LIST OF FOOD VENDORS AND ALLERGIES
- **DRINK** - A SELECTION OF BARS WITH EVERYTHING FROM REAL ALES TO THE FINEST COCKTAILS AND EVEN OUR VERY OWN OKTOBERFEST!
- **PHONE CHARGING** - LOCATED IN THE ARENA & IN THE VILLAGE GREEN WITH VODAFONE.
- **MARKET STALLS** - VINTAGE WEAR, FESTIVAL HOODIES, T-SHIRTS AND PLENTY MORE!
- **ON-SITE CO OP** - FOR THOSE LAST MINUTE FESTIVAL ESSENTIALS! MAKE SURE TO SAVE YOUR MEMBERSHIP CARD TO YOUR PHONE WALLET IN ADVANCE!

## SOAP OPERA & POSH PRIVY

FEEL PRIM, PAMPERED AND PRISTINE IN THE FIELDS WITH SOAP OPERA'S LUXURY HOT SHOWERS & PAMPER PARLOUR!

SOAP OPERA IS LOCATED IN THE VILLAGE GREEN AND OFFERS HOT SHOWERS, PAMPER AREA, HAIR DRYERS AND STRAIGHTENERS, MIRRORS, FLUSHING TOILETS AND A TOUCH OF SANCTUARY!

POSH PRIVY IS LOCATED IN THE ARENA, NEARBY TO THE GREEN ROOM. THIS AREA IS OPEN FROM 10AM-11PM FRIDAY TO SUNDAY.

## TOILETS

CLEAN TOILETS ARE A TEAM EFFORT. PLEASE DON'T PUT ANYTHING BUT HUMAN WASTE DOWN THEM AND REPORT TO THE STEWARDS IF THEY NEED ATTENTION.

FESTIVAL HACK-USE THE TOILETS WHILE THE ACTS ARE ON STAGE, YOU'LL SPEND LESS TIME QUEUING!

PLEASE FAMILIARISE YOURSELF WITH THE VARIOUS TOILET LOCATIONS ON OUR MAP. WE HAVE FEMALE URINALS AT THE MAIN STAGE AND PARKLANDS.

## **THE GREEN ROOM**

THE GREEN ROOM WILL BE OPEN THROUGHOUT THE WEEKEND INCLUDING THURSDAY—UNTIL THE EARLY HOURS . YOU WILL EXCHANGE YOUR TICKET FOR A GREEN ROOM WRISTBAND AT THE ENTRANCE POINT ON YOUR FIRST.

THE GREEN ROOM IS A SPACE TO CHILL OUT WITH SOFAS, COVERED SEATING AREAS, A CAREFULLY SELECTED FOOD VENDOR, FROZEN COCKTAILS, BARISTA MADE COFFEES, FREE WIFI AND POSH FLUSHING TOILET FACILITIES ALONGSIDE A 15M<sup>2</sup> SCREEN STREAMING THE MAIN STAGE. WE WILL ALSO BE HOSTING DJ SETS IN HERE FROM THE AFTERNOON AND INTO THE LATE NIGHT WITH RESIDENT PARTY STARTERS, HOWLING RHYTHM.

## **CASHLESS**

OUR BARS, MERCHANDISE AND TRADERS WILL BE ENTIRELY CASHLESS, ACCEPTING ALL MAJOR CREDIT AND DEBIT CARDS ALONGSIDE GOOGLE PAY AND APPLE PAY. WE RECOMMEND HAVING TWO FORMS OF PAYMENT ON YOUR PERSON IN CASE OF EMERGENCIES.

## **SILENT DISCO**

THE SILENT DISCO TAKES OVER THE WOODLANDS FROM 11PM AS USUAL! YOU CAN PRE-BOOK YOUR SILENT DISCO HEADSET [HERE](#).

## **REUSABLE CUP SCHEME**

LAST YEAR, WE SAVED 45,000 KILOS OF CO<sub>2</sub> BY USING A REUSABLE CUP SCHEME AND ELIMINATING THE SALE OF SINGLE-USE PLASTIC ON THE BARS. THIS ALSO HELPS KEEP THE FIELDS NICE AND CLEAN ACROSS THE WEEKEND!

HOW IT WORKS...

1. YOU PAY A ONE OFF FEE OF £2 TO RENT A CUP FOR THE WEEKEND AT THE BAR.
2. YOU CAN THEN EITHER SWAP IT FOR A NEW CUP ON YOUR NEXT ROUND OR EXCHANGE IT FOR A CUP TOKEN AT THE BARS OR WITH OUR ROAMING TEAM. THE TOKEN CAN THEN BE REDEEMED FOR A NEW CUP ON YOUR NEXT ROUND, PREVENTING YOU HAVING TO CARRY IT AROUND.
3. AT THE END OF THE WEEKEND, HAND YOUR CUP BACK INTO THE BARS OR OUR TEAMS ON THE EXIT AND THESE WILL BE REUSED AT OTHER EVENTS, KEEPING THE CIRCULAR ECONOMY GOING!

## **BABY CHANGING FACILITIES**

BABY CHANGING FACILITIES ARE LOCATED WITHIN KIDS CALLING AND IN SADDLEBACK VIEW



## MAP KEY

- TOILETS WATER BAR FOOD MEDICAL
- VODAFONE CONNECT & CHARGE MARKETS MERCH FEMALE URINALS
- SILENT DISCO FROM 11pm HARDSTANDING PATHWAY WALKING ROUTE NO ACCESS POSH PRIVY

# KENDAL CALLING

## CAMPING

- GENERAL
- TANGERINE FIELDS
- DEER LODGE
- GREAT PLAINS
- EMPERORS FIELDS
- LIVE-IN VEHICLES
- ACCESSIBLE

- WRISTBAND EXCHANGE
- TOILETS & WATER POINT
- SOAP OPERA SHOWERS
- UPGRADED CAMPING SHOWERS
- FOOD
- WELFARE
- INFO POINT
- RECEPTION
- PARKING
- ACCESSIBLE PARKING
- HARD STANDING PATH
- ROAD
- MOWN GRASS PATH
- ON-SITE CO-OP SHOP
- THE FRONTIER SHUTTLE BUS
- DL/GP ARRIVAL & DEPARTURE SHUTTLE BUS
- ACCESS ARENA SHORTCUT



# SAFETY & SECURITY

THERE ARE SOME UNSAVOURY CHARACTERS UNFORTUNATELY TARGETING FESTIVALS ACROSS THE UK SO IT'S BEST TO BE AWARE. HERE ARE SOME TIPS TO HELP KEEP YOU AND YOUR VALUABLES SAFE.

1. KEEP YOUR PHONE AND WALLET ON YOUR PERSON 24/7
2. GET TO KNOW YOUR NEIGHBORS!
3. INSTALL "FIND MY IPHONE" OR "FIND MY PHONE" ON YOUR SMARTPHONE
4. THIEVES ARE LESS LIKELY TO TARGET CLEAN & TIDY CAMPING AREAS
5. GET TO KNOW YOUR CAMPSITE SECURITY TEAM. THE CAMPSITE MANAGEMENT TEAM ARE AVAILABLE 24 HOURS A DAY.

## LOST PROPERTY

IF YOU LOSE ANYTHING WHILST AT THE FESTIVAL, VISIT OUR TEAM IN THE INFO POINT IN THE VILLAGE GREEN TO SEE IF IT'S BEEN HANDED IN. EQUALLY, IF YOU FIND ANY LOST PROPERTY, PLEASE HAND THIS IN AT THE INFO POINT.

## MEDICAL & WELFARE POINTS

IF YOU'RE FEELING UNWELL OR NEED MEDICAL ATTENTION, PLEASE HEAD TO OUR MEDICAL FACILITIES. MAIN MEDICAL IS IN THE VILLAGE GREEN AND OPEN 24 HOURS, WE HAVE A SECOND MEDICAL POINT IN THE ARENA LOCATED NEAR CALLING OUT. IF YOU NEED URGENT HELP, PLEASE SPEAK TO A MEMBER OF OUR SECURITY TEAM.

## INFORMATION POINT

UNSURE WHERE TO FIND A STAGE? LOST OR FOUND ANYTHING? GOT DIETARY REQUIREMENTS AND UNSURE WHICH TRADERS ARE BEST? VISIT OUR INFO POINT LOCATED IN THE VILLAGE GREEN. IT IS OPEN 9AM - 9PM.

## CAMPSITE MANAGER

YOU CAN FIND THE CAMPSITE MANAGER LOCATED IN THE STANDARD CAMPSITE VILLAGE GREEN OPEN 24 HOURS; IF YOU HAVE ANY CONCERNS RELATING TO THE CAMPSITE PLEASE HEAD HERE.

## DRUGS POLICY

KENDAL CALLING'S PRIORITIES ARE TO:

- PREVENT ILLEGAL DRUGS GETTING ON SITE
- PURSUE ANYONE SUSPECTED OF SUPPLYING DRUGS
- PROTECT OUR FESTIVAL GOERS

IF YOU SEE ANYTHING SUSPICIOUS, PLEASE INFORM A MEMBER OF STAFF.



**WE'LL  
SEE YOU  
IN THE  
FIELDS!**