KENDAL CALLING PRIZE DRAW TERMS AND CONDITIONS

Lakeside Creatives Limited (company number **07484956**) of 2 Bentinck Mews, London, England, W1U 2AQis the promoter (the "**Promoter**") of this free prize draw. Subject to these Terms and Conditions, all persons who enter in either of the ways set out below, being online via the Kendal Calling Pre-Sale Sign Up online entry form (the "**Entry Form**") or by post (a "**Postal Entry**"), before the Closing Date will be entered into a free prize draw (the "**Prize Draw**") for the chance to be the one winner to receive a boutique stay for four and four VIP upgrades to Kendal Calling (the "**Prize**").

This Prize Draw is open to residents of the United Kingdom aged at least 18 years, excluding employees of the Promoter or any of its affiliated companies, their families, agents or anyone else connected with this Prize Draw. The Promoter reserves the right to verify the eligibility of entrants.

In entering the Prize Draw, you confirm that you are eligible to do so and eligible to claim any Prize you may win. The Promoter may require you to provide proof that you are eligible to enter the Prize Draw.

The Prize Draw will run from *10.00* on *16/11/2026* (the "**Opening Date**") to *18.00* on *27/11/2026* (the "**Closing Date**") inclusive. All Prize Draw entries received after the Closing Date are automatically disqualified.

The Prize Draw can be entered in either of the following ways. Entry to the Prize Draw is free and no purchase or payment is necessary.

1.1.1 **Online entry:** by completing and submitting the Entry Form, including your name, postal address, email address and phone number. By entering online, you are signing up to the Kendal Calling mailing list and agree to receive marketing emails from Kendal Calling. You can unsubscribe at any time, and unsubscribing will not affect your entry.

1.1.2 **Postal entry:** if you do not wish to join the mailing list, you can enter by sending a letter or postcard stating your full name, postal address, email address and phone number to Margolis Building, Turner Street, Manchester M41DG. No entry form is required, and handwritten entries are accepted. Postal Entries must be received by the Closing Date. Normal postage is the only cost of entering by post. Entrants entering by post will not be added to any mailing list.

1.1.3 All valid entries, whether online or by post, will be entered into a single draw and will have the same chance of winning. Entries are automatically placed in the Prize Draw upon valid submission or receipt.

The Promoter will not accept responsibility for Prize Draw entries that are corrupted, not successfully completed or transmitted regardless of cause, including, for example, technical malfunction, systems, satellite, network, server, website, computer hardware or software failure of any kind.

By submitting a Prize Draw entry, you are agreeing to be bound by these Terms and Conditions and any entries not made in accordance with these Terms and Conditions will not be accepted.

There is a limit of one entry per person across all entry routes. Entries on behalf of another person will not be accepted and joint submissions are not allowed.

The Promoter will not accept Prize Draw entries that are automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications) or completed by third parties or in bulk.

The winner(s) of the Prize Draw will be selected at random from all valid entries received by the Promoter by the Closing Date. The selection will take place within 14 days following the Closing Date. Winners will be notified by email following the Closing Date. Entrants who are not selected will not be contacted.

In the event that a winner fails to respond to the Promoter to confirm their acceptance of the Prize within 14 days of notification, the Promoter reserves the right (in its sole discretion) to forfeit the Prize or select an alternative winner from the Prize Draw.

The decision of the Promoter is final and no correspondence or discussion will be entered into.

The Prize is subject to availability. There is no cash alternative for the Prize but the Promoter reserves the right to substitute the Prize with a Prize of equal or greater value if circumstances beyond the Promoter's control makes it necessary to do so.

The Prize will be sent to the postal address provided in the winner's entry within 28 days of the winner confirming acceptance of the Prize. Entrants are responsible for ensuring their details are accurate. The Promoter will not be responsible for any Prize that is lost, damaged or delayed in the post, or which cannot be delivered due to incorrect or incomplete details, and no replacement will be provided. The Prize does not include any additional costs unless expressly stated.

The Promoter will make the surname and county of the winner(s) available on request in accordance with the CAP Code. Winners may object to their details being published or made available in this way by contacting the Promoter, but the Promoter may still be required to provide this information to the Advertising Standards Authority.

The Prize is not negotiable or transferable and may not be resold or auctioned. Any attempt to do so may result in cancellation of the Prize.

The Promoter will collect personal data from entrants, namely name, postal address, email address and phone number, for the purpose of administering the Prize Draw.

The Promoter processes entrants' personal data for the purposes of administering the Prize Draw on the lawful basis of performance of a contract. Online entrants will be added to the Kendal Calling mailing list as described above and may unsubscribe at any time. Personal data provided in Postal Entries will be used only to administer the Prize Draw and send the Prize, and will not be used for marketing.

The Promoter will use the collected data for the purposes of managing the Prize Draw, selecting winners, and sending the Prize to winners.

The Promoter will store the collected data in a secure storage system, with appropriate measures such as encryption and access controls in place to protect the data from unauthorised access, alteration, or disclosure.

The Promoter will retain the participant's data for a period necessary to fulfil the purposes outlined in these Terms and Conditions after which the data will be deleted or anonymised.

For further information on how the Promoter processes personal data, including information on your rights (access, correction, deletion, restriction, objection and portability) please see the Promoter's privacy notice at https://kendalcalling.co.uk/privacy-policy.

If there is any reason to believe that there has been a breach of these Terms and Conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the Prize Draw.

The Promoter reserves the right to suspend, cancel or amend the Prize Draw if events outside the Promoter's reasonable control make the Prize Draw or Prize impossible to fulfil. The Promoter may revise these Terms and Conditions where this is unavoidable due to circumstances outside its reasonable control, and will

publish any revision on the Entry Form page. By continuing to take part in the Prize Draw subsequent to any revision of these Terms and Conditions, entrants shall be deemed to have agreed to any such new or amended terms.

As a winner, you will release the Promoter and its affiliates, partners and employees from any and all liability, claims, demands, and causes of action for personal injury and/or damage, theft, or loss suffered in connection with the Prize Draw or the use or acceptance of the Prize or any portion thereof save where due to the negligence of the Promoter or its affiliates, partners and employees.

If any provision of these Terms and Conditions is held to be invalid by a court of law or similar, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.

This Prize Draw is governed by the law of England and Wales and is subject to the exclusive jurisdiction of the courts of England and Wales.