

# ESSENTIAL INFO

ALL YOU NEED TO KNOW BEFORE YOU VENTURE TO THE FIELDS!



























## CONTENTS

A LETTER FROM ANDY & BEN **CHECKLIST OPENING TIMES** TICKET TYPE BREAKDOWNS TICKET OUTLET DETAILS TRAVEL **ENTRY RULES** PROHIBITED ITEMS CAMPING OPTIONS **ONSITE FACILITIES** MAP SAFETY & SECURITY WELFARE FINAL WORD



### DEAR FESTIVAL FAMILY,

KENDAL CALLING 2022 IS BUT A WEEK AWAY AND WE COULD NOT BE MORE EXCITED TO WELCOME YOU BACK INTO THE FIELDS FOR A WEEKEND OF CELEBRATION, FESTIVITY AND JOY!

WE HAVE ONE SMALL FAVOUR TO ASK OF YOU BEFORE WE MEET...

KENDAL CALLING IS HELD ON 10,000 ACRES OF WILDERNESS WITHIN THE LAKE DISTRICT NATIONAL PARK. WHILST THIS WONDERFUL SETTING IS OUR HOME FOR FOUR DAYS THERE ARE MANY CRITTERS GREAT AND SMALL WHO CALL THIS PLACE HOME FOR THEIR WHOLE LIFE. THESE INCLUDE ONE OF THE OLDEST DEER HERDS IN ENGLAND, SOME OF BRITAIN'S ONLY BREEDING BEAVERS AND THE RARE RED SQUIRREL.

THAT IS WHY WE HAVE LAUNCHED OUR 'LEAVE NOTHING BUT MEMORIES' CAMPAIGN AND WE KINDLY ASK THAT YOU PLEDGE TO JOIN US.

- \*ONLY BRING WHAT YOU REALLY NEED —HOWEVER YOU ARRIVE, YOU'LL INEVITABLY HAVE TO CARRY YOUR STUFF A FAIR DISTANCE. WE ENCOURAGE YOU TO ONLY BRING THINGS WHICH YOU CAN TAKE HOME. TO HELP, NEW FOR 2022 WE HAVE AN ON-SITE SUPERMARKET RETAILING AT NEAR HIGH-STREET PRICES.
- PLEASE KEEP YOUR CAMP CLEAR OF LITTER—WASTE BAGS ARE PROVIDED AT RECYCLING AND WASTE POINTS SPREAD THROUGHOUT THE CAMPSITE, WE HAVE DOUBLED THE NUMBER.
- PLEASE, TAKE YOUR CAMP HOME THIS IS THE SINGLE BIGGEST ACTION YOU CAN TAKE. IT IS A MYTH THAT TENTS GO TO CHARITY. IN REALITY, LESS THAN 1% OF TENTS LEFT BEHIND ARE REPURPOSED AND AWFULLY, DUE TO THE NATURE OF THE MATERIALS, THE REST GO TO LANDFILL.

WE ARE SO FORTUNATE TO HAVE KENDAL CALLING TAKE PLACE IN ONE OF THE MOST BEAUTIFUL PARTS OF THE COUNTRY, AND WITH YOUR HELP WE CAN ENSURE WE KEEP IT THAT WAY.

SEE YOU IN THE FIELDS!

ANDY, BEN & THE KC TEAM



## **CHECKLIST**

- WEEKEND TICKETS (PHYSICAL TICKETS)
- UPGRADE TICKETS (IF APPLICABLE)
  - EMPERORS FIELDS
  - GREAT PLAINS
  - LIVE-IN VEHICLE (VEHICLE HANGER)
  - THE FRONTIER (VEHICLE HANGER)
  - THURSDAY ENTRY (WHICH WORKS IN CONJUNCTION WITH YOUR WEEKEND TICKET)
  - DEER LODGE
  - TANGERINE FIELDS PRE-PITCHED TENTS
  - CAR PARK (VEHICLE HANGER)
  - SOAP OPERA / POSH PRIVY
- FOLLOWING US ON TWITTER: @INTHEFIELDSLIVE FOR UP TO DATE INFORMATION TO ENSURE YOU ARRIVE SMOOTHLY.

## **OPENING TIMES**

#### **CAMPSITE GATES**

THURSDAY & FRIDAY **9AM** —**11PM**SATURDAY & SUNDAY **9AM** —**9PM**THE CAMPSITE WILL CLOSE AT 2PM ON MONDAY
ENTRY WILL NOT BE ALLOWED OUTSIDE OF THESE TIMES.
THE CAR PARK OPENS APPROX. 30 MINS BEFORE THE CAMPSITE GATES

# ARENA GATES THURSDAY 4PM FRIDAY, SATURDAY & SUNDAY 10AM

THE BOX OFFICE (LOCATED NEXT TO WRISTBAND EXCHANGE) WILL BE OPEN 9AM—9PM THURSDAY—SUNDAY. THE INFORMATION TENT WILL BE OPEN 9AM—9PM THURSDAY—SUNDAY AND 9AM—1PM ON MONDAY.



## **TICKET TYPE BREAKDOWN**

EACH CUSTOMER REQUIRES ONE OF THE FOLLOWING:

WEEKEND TICKET

WEEKEND TICKETS ARE VALID FROM FRIDAY 9AM WHEN THE CAMPSITE GATES WILL OPEN. THE ARENA WILL OPEN AT 10AM ON FRIDAY.

WEEKEND TICKETS ARE SPLIT INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT AGE TICKET. IF YOU PURCHASED YOUR TICKET IN 2020 AND HAVE SINCE AGED UP, PLEASE REACH OUT TO <a href="https://example.com/hello@kendalcalling.com/hel

YOU MAY ALSO HAVE THE FOLLOWING TICKETS WHICH ARE VALID ONLY IN CONJUNCTION WITH A WEEKEND TICKET.

- CAR PARK HANGER THIS IS YOUR CAR PARK TICKET
- THURSDAY EARLY ENTRY PHYSICAL OR E-TICKETS. THIS ALLOWS ENTRANCE TO THE FESTIVAL & ANY UPGRADES FROM THURSDAY I.E. DEER LODGE, EMPEROR'S FIELDS, PRE-PITCHED TENTS, GREAT PLAINS
- LIVE-IN VEHICLE— HANGER. THIS IS REQUIRED FOR ANY CAMPERVANS, CARAVANS & MOTORHOMES STAYING IN THE LIVE-IN VEHICLE FIELD.
- LIVE IN VEHICLES THE FRONTIER— HANGER. THIS IS REQUIRED FOR ANY CAMPERVANS, CARAVANS & MOTORHOMES STAYING IN THE FRONTIER. THE FRONTIER IS A SHORT WALK FROM THE ORIGINAL LIVE IN VEHICLE FIELD, SITUATED IN FRONT OF LOWTHER CASTLE AND COMES WITH A SHUTTLE BUS TO FERRY YOU FROM THE FRONTIER TO THE LIVE IN VEHICLE FIELD.
- EMPEROR'S FIELDS— PHYSICAL OR E-TICKETS + HANGER. THIS IS REQUIRED TO STAY IN OUR EMPEROR'S FIELDS CAMPSITES.
- **GREAT PLAINS**—PHYSICAL OR E-TICKETS + HANGER. THIS IS REQUIRED TO STAY IN OUR GREAT PLAINS CAMPSITES.
- **DEER LODGE BOUTIQUE** PHYSICAL OR E-TICKETS + HANGER. THIS IS REQUIRED TO STAY IN OUR BOUTIQUE CAMPSITE.
- TANGERINE FIELDS—PHYSICAL OR E-TICKETS. THIS IS REQUIRED TO STAY IN OUR PRE-ERECTED TENTS FIELD LOCATED NEAR QUIET CAMPING.
- **ADDITIONAL UPGRADES** SUCH AS SOAP OPERA, POSH PRIVY, PHONE CHARGING & STORAGE—PHYSICAL OR E-TICKETS.



## TICKET OUTLET DETAILS

IF YOU HAVE ANY QUESTIONS RELATING TO TICKETS, PLEASE CONTACT THE TICKET AGENT YOU PURCHASED THROUGH DIRECT.

TICKETLINE: CUSTOMERSERVICES@TICKETLINE.CO.UK

**SKIDDLE:** 0843 289 333

FESTICKET: https://support.festicket.com/hc/en-us/requests/new

## **TRAVEL**

BEFORE YOU SET OFF FOR YOUR JOURNEY TO THE FIELDS PLEASE CHECK WWW.KENDALCALLING.CO.UK/INFORMATION/TRAVEL FOR THE MOST UP TO DATE TRAVEL INFORMATION.

FOLLOW US ON **@INTHEFIELDSLIVE** FOR UP TO DATE INFORMATION TO ENSURE YOU ARRIVE SMOOTHLY.

#### **GREEN GATE GIVES ACCESS TO**

LIVE-IN VEHICLES\*
ACCESSIBLE CUSTOMERS
PICK UP & DROP OFF / TAXI'S
THE FRONTIER LIVE IN VEHICLES

#### **RED GATE GIVES ACCESS TO**

GENERAL ADMISSION + TANGERINE FIELDS CAR PARK EMPEROR'S FIELDS CAR PARK GREAT PLAINS CAR PARK DEER LODGE BOUTIQUE CAR PARK

PLEASE NOTE: YOU MUST HAVE THE CORRESPONDING HANGER FOR THE RESPECTIVE CAR PARK.

PAY ON THE DAY IS AVAILABLE IN THE CAR PARKS BUT WOULD RECOMMEND BUYING IN ADVANCE TO SAVE MONEY.



## **ARRIVING BY CAR**

PLEASE DO NOT FOLLOW YOUR SAT NAV, PLEASE TURN THIS OFF AND FOLLOW FESTIVAL SIGNAGE. PLEASE DISPLAY YOUR CAR PARK HANGER COLOURED SIDE FACING OUTWARDS. ENTRY TO THE FESTIVAL IS ONLY THROUGH THE CORRECT COLOURED GATE.

#### **TRAVELLING NORTH TO KC22:**

- LEAVE M6 AT JCT. 39.
- SIGNPOSTED SHAP/A6 TURN SATNAV OFF
- LIVE-IN VEHICLES, THE FRONTIER, ACCESSIBLE, PICK UP DROP OFF/TAXI'S CONTINUE ON A6 FOLLOWING GREEN GATE FESTIVAL SIGNAGE

#### OR

• GENERAL ADMISSION (CAR PARK), EMPEROR'S FIELDS (CAR PARK), GREAT PLAINS (CAR PARK), TANGERINE FIELDS PRE-PITCHED TENTS (CAR PARK), DEER LODGE BOUTIQUE (CAR PARK) TURN LEFT AFTER THE UNDERPASS FOLLOWING RED GATE FESTIVAL SIGNAGE

#### **TRAVELLING SOUTH TO KC22:**

- LEAVE M6 AT JCT.40. SIGNPOSTED PENRITH/A66 TURN SATNAV OFF
- FOLLOW A66E. SIGNPOSTED BROUGH/A66E
- AT THE ROUNDABOUT TAKE THE EXIT ONTO A6 SOUTH. SIGNPOSTED SHAP/A6
- LIVE-IN VEHICLES, THE FRONTIER, ACCESSIBLE, PICK UP DROP OFF/TAXI'S TURN RIGHT AT THE MINI ROUNDABOUT
- •FOLLOWING GREEN GATE FESTIVAL SIGNAGE. SIGNPOSTED TIRRELL / B5320. YOU WILL THEN BE DIRECTED LEFT INTO ASKHAM AND LEFT THROUGH THE VILLAGE TO ACCESS THE FESTIVAL SITE.

#### OR

• GENERAL ADMISSION (CAR PARK), EMPEROR'S FIELDS (CAR PARK), GREAT PLAINS (CAR PARK), TANGERINE FIELDS PRE-PITCHED TENTS (CAR PARK) AND DEER LODGE BOUTIQUE (CAR PARK) TURN RIGHT AT THE MINI ROUNDABOUT FOLLOWING RED GATE FESTIVAL SIGNAGE. SIGNPOSTED TIRRELL / B5320. YOU WILL THEN BE DIRECTED LEFT INTO ASKHAM, CONTINUE SOUTH THROUGH THE VILLAGE AND ACCESS THE FESTIVAL SITE VIA THE VILLAGE OF WHALE.



#### **CAR PARK**

CAR PARK TICKETS/HANGERS ARE REQUIRED; THESE ARE AVAILABLE IN ADVANCE FROM OUR WEBSITE AT A DISCOUNTED RATE OF £15 + BOOKING FEE AT KENDALCALLING.CO.UK AND SELECTING EXTRAS

PRE-PURCHASING WILL ALLOW YOU TO BE PROCESSED FASTER ON ENTRY TO THE FESTIVAL. THEY ARE CHARGED AT £20 ON THE DAY.

PLEASE BE DISPLAY YOUR CAR PARK HANGER CLEARLY FROM YOUR REAR-VIEW MIRROR.

## **ARRIVING BY TRAIN**

KENDAL CALLING IS 15 MINUTES FROM PENRITH TRAIN STATION. SHUTTLE BUSES WILL BE RUNNING AS FOLLOWS APPROXIMATELY EVERY 30-45 MINUTES:

#### **SHUTTLE BUS**

#### PENRITH TRAIN STATION TO THE FESTIVAL

THURSDAY 10:00 — 18:45 FRIDAY 08:00 — 19:15

#### THE FESTIVAL TO PENRITH TRAIN STATION

MONDAY 06:00 – 13:15

SHUTTLE BUS TICKETS ARE AVAILABLE AT WWW.KENDALCALLING.CO.UK

NOTE: BEFORE LEAVING THE FESTIVAL PLEASE CHECK YOUR TRAIN TIME AND ALLOW PLENTY OF TIME FOR THW SHUTTLE. WE CANNOT GUARANTEE TO GET YOU TO A CERTAIN TRAIN DEPARTURE. WE ADVISE YOU LEAVE ADEQUATE TIME FOR YOUR JOURNEY AS THERE MAY BE QUEUING TIME.

#### PICK UP & DROP OFF (PUDO) / TAXIS

MAKE SURE YOU TELL THE DRIVER TO FOLLOW SIGNS FOR GREEN GATE AND THEN PICK UP AND DROP OFF.

YOU CAN USE THE PICK-UP AND DROP OFF AREA BETWEEN THE FOLLOWING TIMES:

THURS, FRI, SAT, SUN 9AM – MIDNIGHT MONDAY 8AM – 2PM

#### MINI BUSES / PRIVATE HIRE VEHICLES

IF ARRIVING VIA A MINIBUS OR A PRIVATE HIRE VEHICLE, PLEASE COMPLETE THIS FORM <u>HERE</u> SO WE CAN BETTER MAINTAIN THE TRAFFIC FLOW THROUGH THE PICK UP / DROP OFF POINT



## **ENTRY RULES**

HERE ARE A FEW KEY MESSAGES THAT WE NEED TO BE SUPER CLEAR ABOUT IN ADVANCE OF YOU ARRIVING AT THE FESTIVAL.

ENTRY TO THE FESTIVAL IS BY ADVANCE TICKET PURCHASE ONLY. NO TICKETS WILL BE AVAILABLE ON THE GATE. KENDAL CALLING 2022 IS OFFICIALLY SOLD OUT.

- AGE 11 TO 15 WEEKEND TICKETS MUST BE ACCOMPANIED BY A TICKET HOLDING PARENT OR GUARDIAN OVER THE AGE OF 30 THROUGHOUT THE FESTIVAL.
- ALSO, ALL TEENS (AGED 11-15) MUST CAMP IN THE SAME AREA AS THEIR FAMILIES.
- TEEN TICKET HOLDERS (AGE 11-15) ARE NOT ALLOWED **UNACCOMPANIED** IN THE ARENA AFTER 10PM.
- BY PURCHASING A CHILD (AGE 10 & UNDER) TICKET OR A TEEN (AGE 11-15) TICKET YOU ARE CONFIRMING THAT YOU ARE EITHER THE PARENT OR LEGAL GUARDIAN OF THE TEEN OR CHILD FOR WHOM YOU ARE PURCHASING.
- EVERYONE NEEDS TO BRING PROOF OF AGE. 16 AND 17 YEAR OLDS NEED TO BRING PROOF OF ID TO ENTER UNACCOMPANIED BY AN ADULT.

#### **ALCOHOL**

ALCOHOL IS ALLOWED INTO THE CAMPSITE **ON YOUR FIRST TRIP ONLY**, THIS IS TO REDUCE THE SEARCHING TIMES ON RE-ENTRY. WE ASK THAT EACH PERSON ONLY BRINGS A REASONABLE AMOUNT FOR THEMSELVES TO ENJOY

(NOTE, NO GLASS BOTTLES AS THE FESTIVAL IS HOME TO MANY DEER, SO PLEASE, PROTECT THE DEER PARK).

ALCOHOL IS NOT ALLOWED TO BE TAKEN INTO THE ARENA. WE APOLOGISE TO THOSE WHO THINK THIS IS UNFAIR HOWEVER THE FESTIVAL IS SUBSIDISED BY THE PROFITS MADE FROM THE BAR AND WITHOUT IT WE SIMPLY WOULD NOT BE ABLE TO BRING YOU ALL THE GREAT ACTS AND ENTERTAINMENT ON OFFER WITHOUT DRASTICALLY INCREASING THE TICKET PRICE (WHICH WE DON'T WANT TO DO!)

#### CAMERAS

DSLR CAMERAS ARE PERMITTED ON SITE FOR PERSONAL USE. ANY PRESS RELATED PHOTOGRAPHERS SHOULD CONTACT OUR PRESS TEAM IN ADVANCE OF THE EVENT.



NOTE: WE GENERALLY OPERATE A NO PASS OUT POLICY EXCEPT IN EXTENUATING CIRCUMSTANCES FOR A NUMBER OF REASONS INCLUDING YOUR SAFETY AND OUR TRAFFIC MANAGEMENT PLANS FOR THE LOCAL AREA, BOTH THINGS THAT ALLOW THE FESTIVAL TO CONTINUE YEAR ON YEAR. IF YOU DO DECIDE TO LEAVE YOU WILL BE CHARGED AGAIN FOR PARKING ON RE-ENTRY, UNLESS A PASS OUT HAS BEEN AGREED PRIOR.

## PROHIBITED ITEMS

AEROSOLS  ALCOHOL  ALCOHOL  ANIMALS (EXCEPT ASSIS- NO NO NO TANCE DOGS)  AUDIO/VISUAL RECORD- YES YES ING EQUIPMENT  BARBEQUES (DISPOSAL)  BLOWTORCHES  NO NO NO CHINESE LANTERNS  CAMPFIRES  NO NO NO CANS  CHILDREN UNDER 16 NO NO CHILDREN UNDER 16 NO NO NO CHILDREN UNDER 16 NO NO TERM NO TERM NO NO TERM NO NO TERM NO TE
ANIMALS (EXCEPT ASSIS-TANCE DOGS)  AUDIO/VISUAL RECORD-IVES ING EQUIPMENT  BARBEQUES (DISPOSAL) YES* NO  BLOWTORCHES NO NO  CHINESE LANTERNS NO NO  CAMPFIRES NO NO  CANS YES NO  CHILDREN UNDER 16 (UNSUPERVISED)  FIREWORKS NO NO
TANCE DOGS)  AUDIO/VISUAL RECORD- ING EQUIPMENT  BARBEQUES (DISPOSAL) YES* NO BLOWTORCHES NO NO CHINESE LANTERNS NO NO CAMPFIRES NO NO CANS YES NO CHILDREN UNDER 16 (UNSUPERVISED) FIREWORKS NO NO
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BARBEQUES (DISPOSAL)  BLOWTORCHES  NO  CHINESE LANTERNS  NO  CAMPFIRES  NO  CANS  YES  NO  CHILDREN UNDER 16 (UNSUPERVISED)  FIREWORKS  NO  NO  NO  NO  NO  NO  NO  NO  NO  N
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(UNSUPERVISED)NONOFIREWORKSNONO
FIREWORKS NO NO
FLARES   NO   NO   NO
GLASS NO NO
BOTTLE OF PERFUME / AF- YES NO
TERSHAVE
GAZEBOS NO NO
GAS STOVES YES — CANISTERS NO
LIMITED TO 230g
ILLEGAL SUBSTANCES NO NO
KNIVES FOR COOKING YES NO
SMALL HAMMERS FOR YES NO
PITCHING TENTS
SOFT DRINKS  YES  YES (SEALED IN PLASTIC BOTTLES OR CARTONS,
500ML & UNDER)
WEAPONS NO NO
DRUGS INC LEGAL HIGHS NO NO
LIQUID FUELS NO NO
SELFIE STICKS NO NO



## **CAMPING OPTIONS**

#### **GENERAL CAMPSITES**

ALL OUR WEEKEND TICKETS INCLUDE A PITCH IN THE STANDARD CAMPSITE AND ARE ALLOCATED ON A FIRST COME FIRST SERVED BASIS. YOU ARE NOT LOCKED INTO THE CAMPSITE YOU SELECTED AT BOOKING, THIS IS JUST FOR US TO ASSESS DEMAND FOR EACH AREA.

THE FIELDS OF KENDAL CALLING WILL BE YOUR HOME FOR THE WEEKEND, MAKE SURE YOU GET CAMPED UP WITH SOME LIKE-MINDED SOULS! THIS WILL GIVE YOU A HEADS-UP ON WHAT YOU CAN EXPECT IN EACH ONE.

#### THE STANDARD CAMPSITES ARE SPLIT INTO:

GREAT HOLMES (24 HOUR PARTY PEOPLE!)

HANDILY CLOSE TO THE VILLAGE GREEN AND THE CAR PARK, HOME TO THE LIVELY BUNCH

#### THE SHIRE

TO THE NORTH OF THE FESTIVAL SITE, TANGERINE FIELDS IS MORE RELAXED AND SLIGHTLY QUIETER THAN GREAT HOLMES.

#### HAYE PARKS

A CAMPSITE WITH A MOUNTAIN VIEW LOCATED TO THE LEFT OF THE LIVE-IN VEHICLE FIELD.

#### FAMILY / SADDLEBACK VIEW

A MERE TWO MINUTE WALK OF YOU RECEIVING YOUR WRISTBANDS — AND WITH ONE OF THE BEST VIEWS ON SITE OF THE BEAUTIFUL CUMBRIAN LANDSCAPE AND THE SADDLEBACK, ALSO KNOWN AS BLENCATHRA AND IT'S BEAUTIFUL SHARP EDGE

• TANGERINE FIELDS (MUST HAVE TANGERINE FIELDS TICKET)

HOME TO OUR PRE-ERECTED TENTS & IN A NEW LOCATION DUE TO REWILDING OF THE PREVIOUS CAMPGROUND, TANGERINE FIELDS IS NOW ACCESSED BY ENTERING THE FESTIVAL AND TURNING FIRST RIGHT. TANGERINE FIELDS IS NOW MUCH CLOSER TO THE ARENA AND WILL CONTAIN SHOWERS, PAMPER PARLOUR (HAIRDRYERS, STRAIGHTENERS ETC.) AND FOOD TRADERS.

ALL CAMPSITES HAVE TOILETS AND A WATER POINT.



#### LIVE-IN VEHICLE CAMPSITE

EACH PERSON ENTERING THE LIVE-IN VEHICLE FIELD WILL REQUIRE A WEEKEND TICKET & EACH VEHICLE MUST HAVE A LIVE-IN VEHICLE HANGER. ONE TICKET IS REQUIRED PER LIVE-IN VEHICLE.

YOU MUST HAVE A LIVE-IN VEHICLE, THIS CAN BE CAMPERVAN, CARAVAN, MOTORHOME OR OTHER FULLY CONVERTED VEHICLE. UNSUITABLE VEHICLES WILL NOT BE ALLOWED ENTRY AND WILL BE ASKED TO PARK IN THE GENERAL CAR PARK WHERE SLEEPING IN VEHICLES IS PROHIBITED.

THE LIVE-IN VEHICLE HANGER INCLUDES:

- •7 X 7 M PITCH
- •WATER POINT
- •CHEMICAL DISPOSAL POINT
- •WEEKEND PARKING

NOTE: YOU WILL NEED A LIVE-IN VEHICLE TO STAY IN THIS FIELD, A CAR & TENT IS NOT SUITABLE.

#### THE FRONTIER CAMPSITE

EACH PERSON ENTERING THE FRONTIER WILL REQUIRE A WEEKEND TICKET & EACH VEHICLE MUST HAVE A FRONTIER HANGER.

THE FRONTIER IS OFF SITE, LOCATED IN FRONT OF THE STUNNING LOWTHER CASTLE. YOU WILL NEED TO RE-ENTER THE FESTIVAL EACH DAY ON FOOT. THE FRONTIER IS A 5—10 MINUTE WALK FROM THE ORIGINAL LIVE-IN VEHICLE FIELD OR YOU CAN TRAVEL THERE VIA OUR SHUTTLE BUS TO SHORTEN THE ROUTE.

THE SHUTTLE BUS RUNS BETWEEN 4.30PM—8.30PM & 11PM—3AM ON THURSDAY AND THEN 10AM—8PM & 11PM—3AM ON FRIDAY, SATURDAY & SUNDAY

YOU MUST HAVE A LIVE-IN VEHICLE, THIS CAN BE CAMPERVAN, CARAVAN, MOTORHOME OR OTHER FULLY CONVERTED VEHICLE. UNSUITABLE VEHICLES WILL NOT BE ALLOWED ENTRY AND WILL BE ASKED TO PARK IN THE GENERAL CAR PARK WHERE SLEEPING IN VEHICLES IS PROHIBITED.

ONE TICKET IS REQUIRED PER LIVE-IN VEHICLE.

THE FRONTIER HANGER INCLUDES:

- 7 X 5 M PITCH
- WATER POINT
- CHEMICAL DISPOSAL POINT
- WEEKEND PARKING
- USE OF THE SHUTTLE BUS FROM THE FRONTIER TO THE ENTRANCE OF THE FESTIVAL



#### **EMPEROR'S FIELDS CAMPSITE**

EACH PERSON ENTERING THE EMPEROR'S FIELDS CAMPSITE MUST HAVE AN EMPEROR'S FIELDS TICKET. THESE ARE BROKEN INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT TICKET.

#### THE EMPEROR'S FIELDS TICKET INCLUDES:

- CAMPING WITH MORE SPACE THAN IN GENERAL CAMPING
- FREE HOT SHOWERS
- DEDICATED EMPEROR'S FIELDS FOOD TRADER
- COMPLIMENTARY CAR PARKING CLOSER TO THE CAMPING FIELDS THIS IS YOUR CAR PARKING HANGER
- DEDICATED ENTRY, MUCH CLOSER TO THE ARENA

#### **DEER LODGE BOUTIQUE CAMPSITE**

WHEN YOU ARE TRAVELLING TO SITE PLEASE FOLLOW SIGNS TO RED GATE.

DEER LODGE TICKETS ARE SENT AS PHYSICAL TICKETS, EACH PERSON ENTERING THE DEER LODGE WILL NEED A TICKET.

THE DEER LODGE CAR PARK IS LOCATED A SHORT WALK TO THE DEER LODGE CAMPSITE. IF YOU HAVEN'T RECEIVED YOUR RED VEHICLE HANGER PLEASE CONTACT US ON <u>RECEPTION@KENDALCALLING.COM</u>

ON ARRIVAL PLEASE HEAD TO OUR DEER LODGE RECEPTION WHO WILL TAKE YOU TO YOUR CHOSEN ACCOMMODATION.

#### DEER LODGE SHUTTLE BUS

IF YOU ARE ARRIVING INTO OUR PICK UP AND DROP OFF POINT, PLEASE HEAD TO THE RED BUS STOP FOR A SHUTTLE TO TAKE YOU UP TO THE DEER LODGE CAMPSITE.

#### THE BOUTIQUE CAMPING TICKET INCLUDES:

- ACCOMMODATION FOR THE WEEKEND
- WATER POINT
- FREE HOT SHOWERS
- DEDICATED FOOD TRADERS AND BAR
- COMPLIMENTARY PARKING CLOSE TO THE BOUTIQUE CAMPSITE.
- RECEPTION TEAM AVAILABLE BETWEEN 9AM 9PM.



#### **GREAT PLAINS CAMPSITE**

EACH PERSON ENTERING THE GREAT PLAINS CAMPSITE MUST HAVE A GREAT PLAINS TICKET. THIS IS A SEPARATE CAMPSITE TO EMPEROR'S FIELDS. THESE ARE BROKEN INTO AGE CATEGORIES; YOU MUST HAVE THE CORRECT TICKET.

#### THE GREAT PLAINS TICKET INCLUDES:

- CAMPING WITH MORE SPACE THAN IN GENERAL CAMPING
- FREE HOT SHOWERS
- DEDICATED GREAT PLAINS FOOD TRADERS AND BAR
- COMPLIMENTARY CAR PARKING CLOSER TO THE CAMPING FIELDS USE YOUR CAR PARKING HANGER FOR THIS
- DEDICATED ENTRY TO THE ARENA

#### TANGERINE FIELDS PRE-PITCHED TENTS

NEW LOCATION FOR 2022 — TANGERINE FIELDS PRE-PITCHED TENTS ARE LOCATED NEARBY THE MAIN CAMPSITE ENTRANCE SO ONLY A SHORT WALK WITH YOUR GEAR AND A MUCH SHORTER WALK TO THE ARENA THAN 2019. SHOWERS AND PAMPER PARLOUR WILL BE AVAILABLE TO YOU OVER THE WEEKEND.

WHEN YOU ARE TRAVELLING TO THE FESTIVAL, PLEASE HEAD TO RED GATE. PLEASE HEAD FOR TANGERINE FIELDS PRE-PITCHED TENTS RECEPTION TENT AND THEY WILL WELCOME YOU TO THE FIELDS AND SHOW YOU TO YOUR ALLOCATED TENT FOR THE WEEKEND.

#### **ACCESSIBLE CAMPSITE**

ENTRY TO THE ACCESSIBLE CAMPSITE MUST BE PRE-ARRANGED WITH OUR ACCESS TEAM ON ACCESS@KENDALCALLING.COM

A SEPARATE INFORMATION PACK WILL BE SENT FROM THE ACCESS MANAGER WHICH WILL CONTAIN ALL RELEVANT ACCESSIBLE INFORMATION.



## **ON-SITE FACILITIES**

- WELFARE & FIRST AID MAIN MEDICAL IS IN THE ARENA BETWEEN THE REAL ALE TENT AND CALLING OUT, ALSO IN THE VILLAGE GREEN. BOTH ARE OPEN 24 HOURS.
- WATER POINTS FIND THEM IN EVERY CAMPSITE AND IN THE ARENA, CALLING OUT, CHAI WALLAH, HOUSE PARTY AND THE PICTURE HOUSE.
- INFO TENT AT THE VILLAGE GREEN OPEN ALL WEEKEND 9AM 9PM.
- **STORAGE** STORAGE FOR YOUR ITEMS, RUCKSACKS AND BAGS. THIS CAN BE PURCHASED FROM OUR WEBSITE.
- **FOOD** A VAST SELECTION OF STALLS OFFERING CUISINE FROM AROUND THE WORLD! PLEASE CHECK OUR EXPERIENCE PAGE ON WWW.KENDALCALLING.CO.UK FOR A LIST OF FOOD VENDORS!
- **DRINK** A SELECTION OF BARS WITH EVERYTHING FROM REAL ALES TO THE FINEST COCKTAILS AND EVEN OUR VERY OWN OKTOBERFEST!
- CASH MACHINES FOUND IN THE VILLAGE GREEN AND WITHIN THE ARENA NEXT TO SOAP BOX.
- PHONE CHARGING LOCATED IN THE ARENA & IN THE VILLAGE GREEN.
- MARKET STALLS VINTAGE WEAR, FESTIVAL HOODIES, T-SHIRTS AND PLENTY MORE!

#### **SOAP OPERA & POSH PRIVY**

FEEL PRIM, PAMPERED AND PRISTINE IN THE FIELDS WITH SOAP OPERA'S LUXURY HOT SHOWERS, PAMPER PARLOUR AND POSH PRIVY'S.

SOAP OPERA IS LOCATED IN THE VILLAGE GREEN AND OFFERS HOT SHOWERS, PAMPER AREA, HAIR DRYERS AND STRAIGHTENERS, MIRRORS AND A TOUCH OF SANCTUARY!

POSH PRIVY'S ARE OUR POSH TOILETS LOCATED IN THE VILLAGE GREEN AND THE ARENA NEXT TO TIM PEAKS,

LIMITED AMOUNTS MAY BE AVAILABLE TO PURCHASE ON THE DAY.

#### **TOILETS**

CLEAN TOILETS ARE A TEAM EFFORT. PLEASE DON'T PUT ANYTHING BUT HUMAN WASTE DOWN THEM AND REPORT TO THE STEWARDS IF THEY NEED ATTENTION.

WE HAVE POOTOPIA COMPOST TOILETS IN THE CAMPSITES THAT ARE CHEMICAL AND SMELL FREE.



#### **NEW FOR 2022—WE ARE GOING CASHLESS!**

OUR BARS AND MERCHANDISE WILL BE ENTIRELY CASHLESS THIS YEAR, ACCEPTING ALL MAJOR CREDIT AND DEBIT CARDS ALONGSIDE GOOGLE PAY AND APPLE PAY.

OTHER OUTLETS SUCH AS FOOD TRADERS AND MARKET STALLS MAY ACCEPT CASH.

#### **REUSABLE CUP SCHEME**

THIS YEAR, WE'VE MOVED TO A REUSABLE CUP SCHEME, ELIMINATING SINGLE-USE PLASTIC ON THE BARS. WE ARE USING THE UK'S ONLY CARBON-NEUTRAL REUSABLE CUP SYSTEM — ONE PLANET ONE CHANCE. BY MOVING TO A TOUGHER, REUSABLE POLYCARBONATE CUP, WE ALSO LIMIT THE AMOUNT OF PLASTIC LITTERED INTO THE FESTIVAL SITE.

#### **HOW IT WORKS...**

- 1. YOU PAY A ONE-OFF UPFRONT CHARGE OF £2 ON TOP OF THE PRICE OF YOUR FIRST DRINK, THIS COVERS THE RENTAL OF THE CUP FOR THE WHOLE FESTIVAL
- 2. EACH TIME YOU GO BACK TO THE BAR, YOU EXCHANGE YOUR USED CUP FOR A FRESH ONE
- 3. AT THE END OF THE FESTIVAL, HAND THE CUP BACK TO A DEDICATED COLLECTION POINT SO THAT WE CAN REUSE THE CUP AT THE NEXT EVENT, KEEPING THE CIRCULAR ECONOMY MOVING.

#### **CASH MACHINES**

SHOULD YOU REQUIRE CASH, WE DO HAVE CASH MACHINES ON SITE, LOCATED WITHIN THE VILLAGE GREEN AND THE ARENA.

#### **BABY CHANGING FACILITIES**

BABY CHANGING FACILITIES ARE LOCATED WITHIN KIDS CALLING.

#### **NEW FOR 2022—CO-OP!**

OUR FRIENDS AT THE CO-OP WILL BE JOINING US WITH THEIR ON-SITE STORE UP IN THE LIVE-IN VEHICLE FIELD. THIS WILL STOCK EVERYTHING FROM A QUICK MEAL DEAL THROUGH TO MEDICATION.

#### UNITED UTILITIES WATERING HOLE

IF YOU PRE-REGISTERED FOR A WATER BOTTLE YOU CAN COLLECT FROM THE UNITED UTILITIES WATERING HOLE FROM 10AM ON FRIDAY IN THE ARENA. ANY REMAINING BOTTLES WILL BE GIVEN OUT FREE OF CHARGE FROM SUNDAY AT MIDDAY ON A FIRST COME, FIRST SERVED BASIS.







## **SAFETY & SECURITY**

THERE ARE SOME UNSAVOURY CHARACTERS UNFORTUNATELY TARGETING FESTIVALS ACROSS THE UK SO IT'S BEST TO BE AWARE. HERE ARE SOME TIPS TO HELP KEEP YOU AND YOUR VALUABLES SAFE.

- 1. KEEP YOUR PHONE AND WALLET ON YOUR PERSON 24/7
- 2. TENTWATCH: KNOW YOUR NEIGHBOURS, MAKE FRIENDS WITH THEM, WATCH EACH OTHER'S KIT
- 3. INSTALL "FIND MY IPHONE" OR "FIND MY PHONE" ON YOUR SMARTPHONE
- 4. THIEVES ARE LESS LIKELY TO TARGET CLEAN & TIDY CAMPING AREAS ASK OUR CAMPSITE CREW FOR BIN BAGS.
- 5. GET TO KNOW YOUR CAMPSITE SECURITY TEAM. THE CAMPSITE MANAGEMENT TEAM ARE AVAILABLE 24 HOURS A DAY.
- 6. WE HAVE GONE CASHLESS ON OUR FESTIVAL BARS AND MERCHANDISE AND ONE MAIN DRIVER WAS TO CUT DOWN ON ANY POSSIBLE THEFT. FOOD AND MARKET CONCESSIONS WILL STILL TAKE CASH HOWEVER WE HAVE CASH POINTS ON SITE (VILLAGE GREEN AND NEXT TO SOAPBOX).

#### **FESTIVAL SAFE**

FESTIVAL SAFE IS A CROSS-INDUSTRY INITIATIVE DESIGNED BY FESTIVAL ORGANISERS AND INDUSTRY PROFESSIONALS. IT IS A CENTRAL RESOURCE TO SHARE USEFUL INFORMATION AND ADVICE WITH YOU FESTIVAL GOERS IN A FUN AND ENGAGING WAY BEFORE YOU HEAD TO THE FESTIVAL.

GET PREPARED WITH ESSENTIAL ADVICE AND HANDY TIPS TO HAVE YOU BECOMING A FESTIVAL PRO IN NO TIME! WHETHER YOU'RE A FESTIVAL FIRST-TIMER OR A LOYAL FESTIVAL VETERAN, FESTIVAL SAFE IS A PLATFORM FOR EVERYONE.

VISIT FESTIVAL SAFE AT FESTIVALSAFE.COM

#### LOST PROPERTY

IF YOU LOSE ANYTHING WHILST AT THE FESTIVAL, VISIT OUR TEAM IN THE INFORMATION POINT IN THE VILLAGE GREEN TO SEE IF IT'S BEEN HANDED IN.

IF YOU HAVE LOST PROPERTY AFTER THE WEEKEND, SIMPLY COMPLETE THE FORM HERE WITH AS MUCH INFO AS POSSIBLE, INCLUDING ANY DISTINGUISHING FEATURES THAT WILL IDENTIFY YOU AS THE OWNER AND THEY CAN SEE IF IT'S BEEN RETRIEVED FROM THE FIELDS.



## WELFARE

#### **WELFARE POINTS**

OUR WELFARE POINT IS LOCATED IN THE STANDARD CAMPSITE VILLAGE GREEN AND OPEN 24 HOURS A DAY.

#### **INFORMATION TENT**

UNSURE WHERE TO FIND A STAGE, LOST OR FOUND ANYTHING, GOT DIETARY REQUIREMENTS AND UNSURE WHICH TRADERS ARE BEST? VISIT OUR INFO TEAM LOCATED IN THE STANDARD CAMPSITE VILLAGE GREEN AND OPEN 9AM — 9PM.

#### **CAMPSITE MANAGER**

YOU CAN FIND THE CAMPSITE MANAGER LOCATED IN THE STANDARD CAMPSITE VILLAGE GREEN OPEN 24 HOURS; IF YOU HAVE ANY CONCERNS RELATING TO THE CAMPSITE PLEASE HEAD HERE.

#### **FIRST AID**

IF YOU ARE FEELING UNWELL AND / OR NEED ANY MEDICAL ATTENTION PLEASE HEAD TO OUR FIRST AID POINTS, OPEN 24 HOURS, IN THE STANDARD CAMPING VILLAGE GREEN AND NEXT TO THE REAL ALE TENT/ BEHIND CALLING OUT IN ARENA OPENING HOURS.

#### **DRUGS POLICY**

KENDAL CALLING'S PRIORITIES ARE TO:

- PREVENT ILLEGAL DRUGS GETTING ON SITE
- PURSUE ANYONE SUSPECTED OF SUPPLYING DRUGS
- PROTECT OUR FESTIVAL GOERS

IF YOU SEE ANYTHING SUSPICIOUS, PLEASE INFORM A MEMBER OF STAFF.

## FINAL WORD

THANKS AGAIN FOR JOINING US IN THE FIELDS FOR OUR BELATED(!) 15<sup>TH</sup> BIRTHDAY PARTY. WE HOPE YOU HAVE FOUND THIS PACK USEFUL. HOWEVER, IF YOU HAVE ANY FURTHER QUERIES PLEASE TAKE A LOOK AT OUR INFO PAGE <u>WWW.KENDALCALLING.CO.UK/INFO</u>,

WE LOOK FORWARD TO SEEING YOU IN THE FIELDS NEXT WEEK!

ANDY, BEN & THE KC TEAM X